

Date: 21-07-2018

<u> ANNEXURE – 6 (1)</u>

EXTENDED PRODUCER RESPONSIBILITY PLAN

(REVISED)

ID TECH SOLUTIONS PVT LTD is concerned for Best Environmental practices and as an Extended Producer assumes its Responsibility towards the environmental laws. We, ID TECH SOLUTIONS PVT LTD being the producer of EEE as per E-waste Management Rules, 2016, we are pleased to submit our detailed EPR plan. As per the requirements of new E-waste management Rules, 2016 we have taken various steps to implement the same as per guidelines issued by CPCB. We hereby submit our EPR plan having details about general scheme of collection, channelization plan, RoHS, Awareness compliance and allotted budget for implementation of this EPR plan.

6.1 **General Scheme of Collection:**

ID TECH SOLUTIONS PVT LTD is taking services of Producer Responsible Organisation named as Pro Connect for fulfilment of our Producer Responsibility. Collection and recycling of all our end of life products is handled by Pro connect. They have all the necessary agreements signed with collection centres, Dismantlers, Refurbisher and Recyclers for Dismantling / Refurbishing /Recycling of E-waste as per the prescribed guidelines of Central pollution control Board. Agreement between Pro connect and us are being enclosed as Annexure 10. [PROVIDED EARLIER]

ID TECH SOLUTIONS PVT LTD have customer care number & Toll free no. given on our website as mentioned at point no. 6.3 of this EPR Plan where customer can call or contact us on any working days (10 am - 6 pm) and request for the pickup of obsolete for disposal. Our customer care number is 0124-4255530 & toll free no of PRO CONNECT is 1800-843-4443. Customer can email on abishek@idsolutionsindia.com.

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ID TECH SOLUTIONS PVT. LTD

Plot No – 610, Udyog Vihar, Phase V, Gurgaon -122016 Phone No. : 91-124-4255530 (6 lines)

Visit us at: www.idsolutionsindia.com Email: info@idsolutionsindia.com









(i) <u>Details of Collection Centres/Collection Points:</u>

(a) We are providing facility to all of our customers which will be run through our below mentioned collection points/centres. Details of Collection Points are attached as Appendix 1 [PROVIDED EARLIER] and our Producer Responsible Organisation known as Pro Connect. Our (PRO) is having agreement with DTDC Express LTD. DTDC is providing approx. 11000 collection points which cover almost all major cities, town and rural area of every state in India. Customer can schedule a pick up or drop their end of life product at any DTDC location. Customer can also visit DTDC Website http://www.dtdc.in/location-finder.asp and search nearest collection point of DTDC. Agreement copy of DTDC is enclosed as Appendix-2 (1). This will ensure that we shall be able to cover all states in India.

Apart from above we are supporting our Reverse Logistic partner through PRO CONNECT in better way, we have appointed below mentioned table in this EPR Plan as collection centres / points under ETCO E-WASTE RECYCLER PVT LTD.

Collection Points Table:

S. No.	State	Area*		
1.	Haryana	Gurgaon		

^{*} Please refer details regarding Collection Points as per **Enclosed Appendix 1. [PROVIDED EARLIER]**

(b) Take Back / Buy Back Scheme:

We are introducing various types of methods for the collection of our End of life products (E-waste). Below are the briefs of these methods.

Customers who wants to discard there end of life products (E-waste) can follow the following methods which is applicable throughout India.

- ID TECH SOLUTIONS PVT LTD have customer care number & Toll free no. given on our website www.idsolutionsindia.com where customer can call or contact us on any working days (10 am 6 pm) and request for the pickup of obsolete for disposal. Our customer care number is 0124-4255530 & toll free no of PRO CONNECT is 1800-843-4443. Customer can email on abishek@idsolutionsindia.com.
- We will reward the customer to encourage with a gift voucher which they can avail for their next purchase for our line of products to promote our E-waste Collection.
- We will also update our website to promote E-waste Collection time to time.

- Depending on the product type, age and condition Pro Connect representative will evaluate the residual value of their electronic product and inform the same to customer.
- On customer's acceptance of offer, Pro Connect representative will let them know multiple options to handover the product depending on their location and state to choose from i.e. drop the Product at nearest collection point or collection centre of Pro Connect. Customer can also schedule a pick or send the end of life product through Pro Connect's courier and surface cargo partner DTDC Express Ltd.
- DTDC is providing approx. 11000 collection points which cover almost all major cities, town and rural area of every state in India. Customer can also visit DTDC Website http://www.dtdc.in/location-finder.asp and search nearest collection point of DTDC. Revised agreement copy is enclosed as Appendix-2 (1).
- Customer will be paid according to the mode of payment accepted by customer at the time of making request. Multiple options are available to choose i.e.: Paytm, IMPS & NEFT etc.
- Customer's old ID TECH SOLUTIONS PVT LTD line of Product will be Recycled / Refurbished as per E-Waste disposal guidelines.

Here is the link http://proconnectindia.in Where all the details are given.

(ii) Details of PROs:

(a) About Our Producer Responsible Organisation (PRO)

PRO Connect is faster growing and established network at PAN India level. Their associate Recyclers / Refurbisher and Dismantlers have Recycling / Refurbishing and Dismantling all putting together the capacity is approx. 39740 Metric tons of E-waste. Pro Connect is covering more than approx. 11000 + collection locations through their tie-ups with courier companies for Reverse logistics (DTDC Limited as transporter) Attached as Appendix-2. This will help for buy back & take back arrangements for our customers. We are submitting this statement in front of CPCB after proper evaluation and auditing records of PRO Connect. We have appointed Pro Connect G-7, New Market Khasa kothi circle, Jaipur-302016 as our Producer Responsibility Organisation. Our Agreement copy is enclosed as Annexure - 10. [PROVIDED EARLIER] A letter of additional EEE code Collection & Disposal support from PRO CONNECT are being attached.

(b) All states are required to be covered:

Yes, with the help of our collection points and our PRO named **Pro connect** network and their tie –up with dismantlers/ recyclers /courier companies as transporter etc., we are able to cover all states in India.

Our PRO has divided whole India in seven zones for our reverse logistic operations. North East (A), North (B), West (C), Central (D), South West (E), South (F) & Eastern (G). Our consumers / customers can call on our/PRO's toll free no. and our PRO's executive will inform them our nearest collection point's address according to the zone. Our Consumer / Customer can also

drop the consignment at their nearest DTDC Service Point or request for pick up from their premise. Then the E-waste collected through this channel will send to nearest authorised Dismantler/ Recycler.

For example list of few Collection Points provided by DTDC covering each state and Union Territory of India. These lists have 2 collection points (as mentioned below) provided by them but overall DTDC is providing approx. 11000 collection point across India. Customer can check their nearest collection point by visiting DTDC Website http://www.dtdc.in/location-finder.asp and search nearest collection point of DTDC.

PIN CODE	BRANCH NAME	BRANCH CODE	СІТУ	STATE	ZONE
744101	PORT BLAIR BRANCH	K56	PORT BLAIR ANDAMAN & NICOBAR		EAST
744202	PORT BLAIR BRANCH	K56	PORT BLAIR	ANDAMAN & NICOBAR	EAST
500002	MALAKPET MASTER FRANCHISEE	H11	HYDERABAD	ANDHRA PRADESH	SOUTH
504002	NIZAMABAD SUPER FRANCHISEE	H53	NIZAMABAD	ANDHRA PRADESH	SOUTH
781001	ULUBARI SORTING OFFICE	X09	GUWAHATI	ASSAM	EAST
783323	BONGAIGAON SORTING OFFICE	X13	BONGAIGON	ASSAM	EAST
800003	PATNA - AIR APEX	T32	PATNA	BIHAR	EAST
813102	BHAGALPUR BRANCH	T06	BHAGALPUR	BIHAR	EAST
490006	BHILLAI BRANCH	R08	BHILAI	CHHATTISGARH	WEST
491331	RAIPUR APEX	R06	RAIPUR	CHHATTISGARH	WEST
110004	JHANDEWALAN BRANCH	N10	DELHI	DELHI	NORTH
110094	DURGAPURI BRANCH	N15	DELHI	DELHI	NORTH
403006	PANJIM BRANCH GOA	B32	PANJIM	GOA	SOUTH
403603	MARGAO BRANCH	B51	MARGAO	GOA	SOUTH
360004	RAJKOT BRANCH	A03	RAJKOT	GUJARAT	WEST
361001	JAMNAGAR SORTING OFFICE	A33	JAMNAGAR	GUJARAT	WEST
120002	GURGAON MASTER FRANCHISEE	L02	GURGAON	HARYANA	NORTH
121105	FARIDABAD BRANCH	S02	FARIDABAD	HARYANA	NORTH
171001	SHIMLA BRANCH	J14	SHIMLA	HIMACHAL PRADESH	NORTH
174013	BILASPUR SUPER FRANCHISEE	J20	BILASPUR (H.P.)	HIMACHAL PRADESH	NORTH
180004	JAMMU & KASHMIR BRANCH	N37	JAMMU	JAMMU AND KASHMIR	NORTH
190008	SRINAGAR BRANCH	N38	SRINAGAR -JK	JAMMU AND KASHMIR	NORTH
814101	RANCHI BRANCH	T02	RANCHI	JHARKHAND	EAST
815354	DHANBAD BRANCH	T04	DHANBAD	JHARKHAND	EAST
515872	DAVANGERE SUPER FRANCHISEE	B50	DAVANGERE	KARNATAKA	SOUTH
560002	CHAMRAJPET BRANCH	B07	BANGALORE	KARNATAKA	SOUTH
670001	CANNANORE BRANCH	009	CANNANORE	KERALA	SOUTH
671313	CALICUT BRANCH	002	CALICUT	KERALA	SOUTH
450112	INDORE T/S	104	INDORE	MADHYA PRADESH	WEST
456331	UJJAIN SORTING OFFICE	106	UJJAIN	MADHYA PRADESH	WEST
400002	FORT MUMBAI BRANCH	M02	MUMBAI	MAHARASHTRA	WEST
422112	NASIK SUPER FRANCHISEE	P19	NASIK	MAHARASHTRA	WEST
795002	IMPHAL SORTING OFFICE	X12	IMPHAL	MANIPUR	EAST
795134	IMPHAL SORTING OFFICE	X12	IMPHAL	MANIPUR	EAST

793005	SHILLONG SORTING OFFICE	X06	SHILLONG	MEGHALAYA	EAST
793108	SHILLONG SORTING OFFICE	X06	SHILLONG	MEGHALAYA	EAST
796003	AIZAWLSORTING OFFICE	X07	AIZWAL	MIZORAM	EAST
796012	AIZAWLSORTING OFFICE	X07	AIZWAL	MIZORAM	EAST
750026	JAJPUR ROAD BRANCH	W05	JAJPUR	ORISSA	EAST
751013	JANPATH BRANCH	W01	BHUBANESHWAR	ORISSA	EAST
605001	PONDICHERRY BRANCH	C02	PONDICHERRY	PONDICHERY	SOUTH
605110	PONDICHERRY BRANCH	C02	PONDICHERRY	PONDICHERY	SOUTH
125104	BHATINDA SUPER FRANCHISEE	J08	BHATINDA	PUNJAB	NORTH
140113	CHANDIGARH BRANCH	J01	CHANDIGARH	PUNJAB	NORTH
301001	JAIPUR LALKOTHI BRANCH	Q01	JAIPUR	RAJASTHAN	NORTH
331803	BIKANER SUPER FRANCHISEE	Q14	BIKANER	RAJASTHAN	NORTH
737102	RANGPO SUB BRANCH	K82	RANGPO	SIKKIM	EAST
737139	RANGPO SUB BRANCH	K82	RANGPO	SIKKIM	EAST
363005	SALEM BRANCH	E04	SALEM	TAMIL NADU	SOUTH
600001	PARRYS BRANCH	C15	CHENNAI	TAMIL NADU	SOUTH
799002	AGARTALA SUPER FRANCHISEE	X03	AGARTALA	TRIPURA	EAST
799279	AGARTALA T/S	X11	AGARTALA	TRIPURA	EAST
200101	GHAZIABAD APEX	U11	GHAZIABAD	UTTAR PRADESH	NORTH
201301	NOIDA BRANCH	N30	NOIDA	UTTAR PRADESH	NORTH
244713	RUDRAPUR SUPER FRANCHISEE	U23	RUDRAPUR	UTTARAKHAND	NORTH
248002	DEHRADUN BRANCH	U10	DEHRADUN	UTTARAKHAND	NORTH
700003	BAGHBAZAR BRANCH	K04	KOLKATA	WEST BENGAL	EAST
700128	BARASAT BRANCH	K74	BARASAT	WEST BENGAL	EAST

(c) Capability of PRO to meet producer's collection target:

Pro Connect have agreement with following Dismantlers and Recyclers across India. Their Capability of Recycling / Refurbishing & Dismantling is 39740 Metric Tons per annum. Pro Connect is committed to help ID TECH SOLUTIONS PVT LTD to channelize e-waste as per the prescribed guidelines issued by CPCB through their Dismantlers Refurbisher and Recyclers network. Copies of agreement between Pro Connect and all Dismantlers/Recyclers along with there are Authorisation / Passbook issued by Respective SPCB along with their willingness and agreements. Details of their Collection Targets and agreements with Producer and utilisation of their capacity are being attached as Appendix 3. Process of Recycling of e waste be done through following recyclers have tie up Agreements as mentioned below. [PROVIDED EARLIER]

List of Existing Network via PRO Connect

S. No.	Location	Region / Area	Capacity (in MTA)	Network	Particulars	Tie-up
				RECYCLING TIE-	UPS	
1	Saharanpur	Uttar Pradesh	18000	Recycling Tie-up	HORIZON RECYCLING PVT	Direct Tie –up with Pro-Connect
2	Rajkot	Gujarat	6450	Recycling Tie-up	PRUTHVI E-RECYCLE PVT. LTD	Direct Tie –up with Pro-Connect
3	Bengaluru	Karnataka	300	Recycling Tie-up	GREEN ENABLE IT SOLUTIONS PVT LTD	Direct Tie -up with Pro-Connect
				DISMANTLER TIE	-UPS	
1	Mumbai	Maharashtra	360	Dismantler Tie-up	ARIHANT E RECYCLING PVT	Direct Tie –up with Pro-Connect
2	Jaipur - VKI	Rajasthan	750	Dismantler/Refurb Tie-up	ETCO E-WASTE RECYCLER PVT LTD	Direct Tie –up with Pro-Connect
3	Bagru	Rajasthan	1380	Dismantler Tie-up	GREEN LEAF RECYCLING INDUSTRIES	Direct Tie –up with Pro-Connect
4	Jaipur	Rajasthan	12500	Dismantler/Refurb Tie-up	GREENLET RECYCLERS PVT LTD	Direct Tie –up with Pro-Connect
		Total	39740			

6.2 <u>Channelization of E-waste and it's Flow Chart:</u>

As we have agreement with our PRO (Pro Connect) as a part of with arrangement, Pro Connect collects all our generated e-waste from PAN India and disposes the same with their associate Dismantlers, Refurbisher and Recyclers who have all the required authorization from respective SPCBs / PCCs.

1. Flow-Chart of E-waste channelization (Category ITEW- 2, 9 & 15)

User/Bulk Consumer/Dealer dials TOLL FREE Number Or visits WEBSITE to know about the nearest collection Centre/point and the process of returning E-Waste

TOLL FREE: 1800 843 4443

WEBSITE: www.idsolutionsindia.com or www.proconnectindia.in

Depending on the product type, age and condition Pro Connect representative will evaluate the residual value of your electronic product and inform the same to customer.

On customer's acceptance of offer, Pro Connect representative will let you know multiple options depending on your location and state to choose from drop it the Product at nearest collection point or collection centre/dismantler, Send the product through courier to Pro Connect Collection Centre or may arrange the pickup of product from their Home / Premises.

Customer will be paid according to the mode of payment accepted by customer at the time of making request. Multiple options are available to choose i.e.: Paytm, IMPS, Demand Draft etc.

End of life Equipments are dismantled and recycled in an environment friendly manner at the facility of Authorized E-Waste Recycler.

Dismantling/Recycling Certificate issued by authorized E-Waste Recycler to Producer.



6.3 Website Information: www.idsolutionsindia.com

We are providing Screenshot of website which is being enclosed along with this EPR Application. That contents of E-waste management related details.

Additional Information: 6.4

A. Specific collection schemes (buy-back, exchange, DRS, etc.):

Buy-back, exchange schemes are given above in our EPR Plan. Deposit Refund Scheme (DRS) will be uploaded on website (Mentioned in our EPR Plan) time to time to meet our collection target.

B. In case Item no. CEEW5, producers should also give details of TSDFs or mercury recycler with whom they have tied up:

This is not applicable to us.

C. Any other scheme:

Any other schemes will be uploaded on website time to time to meet our collection targets.

For ID TECH SOLUTIONS PVT LTD





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Annexure - 7 (1)

DATE: 21-07-2018

ESTIMATED REVISED BUDGET FOR EXTENDED PRODUCER RESPONSIBILITY AND ALLIED **INITIATIVES TO CREATE CONSUMER AWARENESS:**

Proposed financial allocation as following breakup:

Average per Annum

TOTAL	2,61,000/-
PROs / CHANELISATION (Including cost of reverse logistics)	1,25,000/-
SCHEME OF COLLECTION	71,000/-
AWARENESS (Publications, Advertisements, Posters, Training Programme)	65,000/-

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ANNEXURE -8 (1)

Date: 21-07-18

PROPOSED AWARENESS PROGRAMMES

Given below are the consumer awareness initiatives / program proposed to be undertake by us.

We are willing to take <u>Responsibility of Spreading Awareness among our Consumer of EEE</u> about End of Life (EOL) Disposal by us and with the help Proconnect our Producer Responsibility Organization (PRO) with following initiative to maintain our responsibility as per E-Waste Rule 2016.

- 1. User Guide, Invoice, Pamphlets and Brochures: These documents will contain the following:
 - (a) Details of Customer Care no. "0124-4255530" as well as Toll free Number of our PRO "1800-843-4443".
 - (b) Detail of Pro Connect our Producer Responsible Organization (PRO) who is helping us for safe disposal of E-waste.
 - (c) Brief info on harmful effects of e-waste on environment if not handled with safe and secure manner.
 - (d) Logos: While packaging the product, we ensure that there will be e waste recycling logos on the packed product.
 - (e) With the help of above point 1. (a), (b), (c) & (d) we shall help our EEE Consumer for proper disposal of their EEE Products at the time of its EOL. These invoices brochures / pamphlets will be provided to each customer at the time of the sale of our products. These brochures/ pamphlets will be attached with our invoice.
- 2. Publishing information on our website: It is proposed that we will add a page with title "E-waste Awareness" which have all the information for our customers which includes the following:
 - (a) Introduction about E-waste and the benefits of safe disposal of E-waste to the environment.
 - (b) Buy Back, Take Back and DRS schemes etc. shall be updated time to time for meeting our collection targets.
 - (c) Guidance on the Disposal of End-of-Life Products.
 - (d) How customer can get their product recycled.
 - (e) Do's & Don't.

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3. Toll free Consumer Helpline: Our Producer responsibility organisation named Proconnect is having all India Toll Free Consumer helpline no. 1800-843-4443. This toll free no. would be operational 5 days a week from 10am – 6 pm. Customer representative will guide customer about the residual value of the product and various options of shipping and also guide for nearest collection point, Collection centre, Dismantlers and Recyclers with various payment options. Whole process will also be published on the website of our Producer responsibility organization named Proconnect www.proconnectindia.in.

4. Advertisement:

- a) We will spread awareness by all means of social media like Facebook etc. and will provide advertisements through inserting pamphlets & booklets inside the newspaper so that each and every citizen of India would be aware about how to handle the E-waste.
- b) Banners at retail stores: Printed material for advertising the awareness about the benefits of proper recycling of E-waste and to recycle the same will be provided to every sales points of our product.
- 5. Awareness message on all future Invoices: All Invoices will contain following information prominently "As per the guidelines issued by Central Pollution Control Board, this product needs to be disposed / recycled through authorized channel. This product contains lots of toxic elements which may harm our environment. Please call at 1800-843-4443 to get the safe disposal of your product."
- **6. Training to our vendors/distributors/dealers**: Proper training will be provided time to time about the process of valuation of scrap, collection and disposal of end-of life products etc.

7. Summary of Awareness Program:

S. No.	Particulars	Details	
1.	Seminars/Workshops	Once in a Year	
2.	Advertisements	Once in a six month	
3.	Logos	On packaging of every product	
4.	4. User Guide/Booklets/Brochures Inside every packed product		



Do's:

- 1. Always look for information on the catalogue with your product for end-of-life equipment handling.
- 2. When your products reaches to its end of life should be disposed properly for recycling to protect our environment.
- 3. All electrical and electronic products after its end of life are required to be handed over only to the Authorised Collection centre /points/ dismantler/recycler as per information provided on our web side or customer care / toll free numbers.
- 4. Keep the product in isolated area, after it becomes non-functional/un- repairable so as to prevent its accidental breakage.
- 5. Always drop your used electronic products, batteries or any accessories when they reach the end of their life at your nearest Authorized E-waste Collection Centres/points.

Don'ts:

- 1. The product should not be opened by the User himself/herself, but only by authorised service personnel.
- 2. The product is not meant for re-sale any unauthorised agencies/scrap dealer/kabariwala.
- 3. Do not keep any replaced spare part(s) from the product in exposed area.
- 4. Do not store un-used Electrical and Electronic Equipment in your premises for longer
- 5. Do not throw electronics products in normal household waste stream. "Do not Dispose" having sign as mentioned below.



For ID TECH SOLUTIONS PVT LTD

ABISHEK LAKHOTIA (Auth. Sign.)



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