

EXTENDED PRODUCER RESPONSIBILITY PLAN By HTC India Pvt. Ltd .

We HTC India Pvt. Ltd. being the producer as per E-waste (management) Rules, 2016, hereby pleased to submit our detailed EPR plan. We being a good corporate citizen always give priority to compliance and follow all regulations amended time to time by government authorities related to e-waste management. As per the requirement of new E-waste Management Rules, 2016 we have taken several steps to implement the same as per guidelines issued by CPCB. We hereby submit our EPR plan having details about general scheme of collection, channelization plan, ROHS compliance details etc.

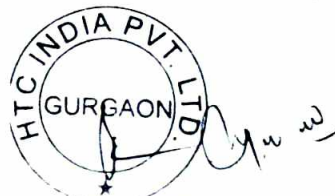
Brief on general scheme of collection

We have partnered with 3R Recycler registered with HSPCB and CPCB for management and dismantling/disposal of all our e-waste.

- As a part of agreement 3R Recycler collects all our E-waste generated from PAN India and disposes the same at their plant in IMT Manesar.
- 3R recycler our e-waste management partner is having all authorisation related e-waste dismantling from HSPCB/CPCB and having all connects related to Air/water/Hazardous waste. They have a capacity of 1800 MTA per annum.
- Keeping in view our sales volume and generation of e-waste as per our future e-waste targets and our expansion plan we have decided to follow this mechanism in our organisation for collection of e-waste.
 - As per our agreement with 3R recycler if any customer wants to handover their old product they can reach or call our e-waste recycling partner toll free numbers region wise covering Entire India are as follow North India-1800-102-8632 , South India – 1800-843-3303 ,East India -1800-843-3301, West India-1800-843-3302, . 3R Recycler representative explain them about process of disposal and make them aware about nearest drop point available to drop the e-waste also give information about incentive we will offer to them against their end of life product. If any customer wants to handover the material from their door step we do send either our logistics team or 3R recycler team to collect the item and channelize the same to our e-waste partner plant for final processing.

3R recycler our e-waste management partner is having all authorisation related e-waste dismantling from HSPCB/CPCB and having all connects related to Air/water/Hazardous waste. They have a capacity of 1800 MTA per annum.

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**HTC India Private Limited**

Details of collection centres/points

The collection points meant for collection of material from end user and channelizing the same to our e-waste management partner.

S NO.	Service Centre/ Collections Points	Address	City	State	Contact No
1	HCL-Jalandhar	Commercial Building at 399 L, Model town, Jalandhar- 144001	Jalandhar	Punjab	01814353013
2	TVSE- Ahmedabad Satellite	TVS Electronics Ltd, Shop No.105, 1 st Floor, Shangrilla Arcade, Near Shyamal cross road, Ahmedabad, Gujarat 380015	Ahmedabad Satellite	Gujarat	07940359481
3	TVSE- Pune KP	Jewel Square Near H.P. Petrol Pump, CTS No. 15/A, 7/15, 8/15 & 9/15, S. No. 479 & 480, A/1, Sub Plot - B Koregaon Road, Near Taj Blue Diamond, Yerwada Road, Koregaon Park, Pune, 411001	Pune	Maharashtra	020 4004 0056
4	TVSE-Malad	TVS Electronics Ltd, Shop No.204, 2nd Floor, 46, SV Road, Kothari Milestone, Mallad West, Mumbai, Maharashtra 400064	Mumbai	Maharashtra	02228895754 or 02240169058
5	HCL- Elphinstone Road	Office No 5&6, Orbit Grand building, A-wing, Opp Municipal G-South ward office, Dhanmill Naka, Elphinstone Road, Mumbai- 400013	Mumbai	Maharashtra	9867960845
6	HCL-Vashi	Shop No. F176, First Floor, Haware Fantasia Business Park, Next to In Orbit Mall, Sector 30A, Vashi Navi Mumbai- 400703	Navi Mumbai	Maharashtra	022-27813394
7	HCL-Pimpri	Shop No. 1,2 Kamala cross Road Building, Old Pune – Mumbai Highway, Opposite to PCMC Corporation office, Pimpri, Pune- 411017	Pune	Maharashtra	020-46780148
8	HCL-Bangalore	Shop No. 352, A R Plaza, 1st floor. Opposite Allahabad Bank, CMH Road, Indiranagar, Bangalore- 560038	Bangalore	Karnataka	8065000390
9	HCL-Varanasi	Kuber Complex, Shop No.77, Rath Yathra Road, Varanasi- 221010	Varanasi	Uttar Pradesh	5422223888
10	HCL-Agra	Shop No. 2/216 (First Floor) Swadeshi Bima Nagar Agra- 282002	Agra	Uttar Pradesh	5624036031
11	HCL-Amritsar	Shop No. 27-G.F, Nehru Shopping Complex, Lawrence Road Amritsar-	Amritsar	Punjab	1832229101



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		143001.			
12	HCL-Patiala	SCO 132, Ground Floor, New Leela Bhavan, Patiala- 147001	Patiala	Punjab	0175-5009101
13	HCL-Karnal	Shop No. 410, 1st Floor, Mugal canal market Corner Shop, Above Nike Showroom, Karnal, Haryana- 132001	Karnal	Haryana	8950089290
14	HCL-Noida	C-59 (Ground Floor), Sector-2 Noida-201301	Noida	Delhi NCR	1204570591
15	HCL-Ghaziabad	C-6, GF, RDC, Raj Nagar, Ghaziabad-201002	Ghaziabad	Delhi NCR	1204358419
16	HCL-Faridabad	SCF-135 , Sector-17, Faridabad, Haryana- 121001	Faridabad	Delhi NCR	0129-6900074
17	HCL-Tilak Nagar	1/4 Najafgarh Road, Tilak Nagar New Delhi- 110018	Delhi	Delhi NCR	1147019150
18	HCL-Krishnanagar	66/1, D.L. Roy Road, Bowbazar, Krishnanagar, Nadia. West Bengal- 741101	Krishnanagar	West Bengal	03472-251024
19	HCL-Howrah	1st Floor, P-4, Dobson Lane, New Howrah Bridge Approach Road, Howrah- 711101	Howrah	West Bengal	033-26660049
20	HCL-Ultadanga	1st Floor, P 188/1, C.I.T Scheme No VII M, P.S. Ultadanga, Kolkata-700067	Kolkata	West Bengal	033-40053577
21	TVSE-Raipur	TVS Electronics Ltd, Shyam Plaza, Shop No.F-40 & 41, 1st Floor, Near Pandri Bus Stand, Pandari Road, Chhattisgarh, Raipur, Chattisgarh 492001	Raipur	Chhattisgarh	0771-4903003
22	TVSE-Nagpur	TVS Electronics Ltd, Badwaik Complex, 1st Floor, Plot No.521, Opp to Lokmat News Paper Limited, Lokmat Square, Balraj Marg, Dhantoli, Nagpur, Maharashtra 440012	Nagpur	Maharashtra	0712-6609496
23	TVSE-Pune FC Road	TVS Electronics Ltd, HTC Service Centre, Millenium Plaza, Shop No.112, 113 & 114, 1st Floor, FC Road, Deccan Gymkhana, Opp to Fergusson College Campus, Bhamburde, Shivajinagar, Pune, Maharastra 411004	Pune FC Road	Maharashtra	020-40040023
24	TVSE-Kurla	TVS Electronics Ltd, Phoenix Paragon Plaza, 1st Floor, Shop No.1B-62, LBS Marg, Kurla-West, Mumbai, Maharastra 400070	Mumbai	Maharashtra	022-61802067
25	TVSE-Thane	TVS Electronics Ltd, Eternity Mall, 1st Floor, Shop No.F39 & F40, Eastern Express Highway, Off LBS road, Teen	Mumbai	Maharashtra	022-41314404

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		Haath Naka, Thane West, Mumbai, Maharashtra 400602			
26	TVSE-Indore	TVS Electronics Ltd, LG - 48, Lower Ground Floor, Orbit Mall, Plot No. 305 - 306, Scheme 54, PU-4, Indore, Madhya Pradesh 452011	Indore	Madhya Pradesh	0731-4001241
27	TVSE-Bhopal	TVS Electronics Ltd, Shop No.09, Kartar Raisen Road, Arcade, Near capital petrol pump, Bhopal, Madhya Pradesh 462023	Bhopal	Madhya Pradesh	0755-4075455
28	TVSE-Rajkot	TVS Electronics Ltd, Shop No.107, Golden Plaza, Tagore Road, Near K K Marketing, Rajkot, Gujarat 360002	Rajkot	Gujarat	0281-2464685
29	TVSE-Vadodara	TVS Electronics Ltd, 101 Saket Complex, 14B Urmi Society BPC Road, Opp to DR Kadams Eye Hospital, Near Chakhali Circle, Akota, Vadodara, Gujarat 390007	Vadodara	Gujarat	0265-6050516
30	TVSE-Surat	TVS Electronics Ltd, Swastik Plaza, Plot No.A25, A1 2, Shop No.2, Ground Floor, Near J.P Bakery, Opp to Teen Rasta BRTS bus stop, Main Road Udhna, Surat, Gujarat 394210	Surat	Gujarat	0261-6050515
31	TVSE-Ahmedabad Maninagar	TVS Electronics Ltd, FF Shop No.8,9 & 10, Vijay Plaza, Near Kankaria Gate no.3, Kankaria, Maninagar, Ahmedabad, Gujarat 380022	Ahmedabad Maninagar	Gujarat	079-25466530
32	TVSE-Coimbatore	TVS Electronics Ltd, Shop No.101, Ashok Plaza, DR Nanjapp Road, Coimbatore, Tamil Nadu 641018	Coimbatore	Tamilnadu	0422-4364721
33	TVSE-Chennai	TVS Electronics Ltd, No.1, First floor, Gemini Parson Complex, Anna Salai, Chennai, Tamil Nadu 600006	Chennai Nugambakkam	Tamilnadu	9543301554
34	TVSE-Cochin	TVS Electronics Ltd, Door No.39/4113, Ground Floor, Sky Bright Building, M.G.Road, Near Kanoos Theatre, Ravipuram, Kochi, Kerala 682016	Cochin	Kerala	0484-4000554
35	TVSE-Mysore	TVS Electronics Ltd, 2892/1, D1/2 and 2892/1a, D-1A, Kalidasa Main Road, V.V Mohalla, Mysore, Karnataka 570002	Mysore	Karnataka	0821-4245030
36	TVSE-Bangalore	TVS Electronics Ltd, Property No. 10/1, Pattalamma Temple Road, 1st floor, Basavangudi, Bangalore, Karnataka 560004	Bangalore	Karnataka	7676039210
37	TVSE-Secunderabad	TVS Electronics Ltd, No. 9-1-66/1/A, Jaadav Building, Secunderabad,	Secunderabad	Andhra Pradesh	040-40273638



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		Andhra Pradesh 500003			
38	TVSE-Hyderabad	TVS Electronics Ltd, Ratna Complex, G-3 Behind Image Hospital, Ameerpet, Hyderabad, Andhra Pradesh 500073	Hyderabad Ameerpet	Andhra Pradesh	040-40032803
39	TVSE-Lucknow	TVS Electronics Ltd, Plot No. 1A/1B, Upper ground floor 05, Trinity square, Badshah Nagar crossing, Mahanagar, Lucknow, Uttar Pradesh 226006	Lucknow	Uttar Pradesh	0522-4952324
40	TVSE-Vaishali Nagar	TVS Electronics Ltd, 1FA - E1, Prestige Tower, Amarpali Marg, Vaishali Nagar Jaipur, Rajasthan 302021	Jaipur	Rajasthan	0141-4113575
41	TVSE-Ludhiana	TVS Electronics Ltd, FF 03-04, First Floor, Ansal Plaza, Opp to Circuit House, Ferozepur Road, Ludhiana, Punjab 141001	Ludhiana	Punjab	0161-4606572
42	TVSE-Chandigarh	TVS Electronics Ltd, SCO-103, Ground Floor, Sec - 4C, Chandigarh 160047	Chandigarh	Punjab	9023186530
43	TVSE-EDM Ghaziabad	TVS Electronics Ltd, Shop No.F 35A & F 35B, 1st Floor, East Delhi Mall(EDM), Plot 1, Kaushambi, Ghaziabad, Uttar Pradesh 201002	Ghaziabad	Delhi NCR	0120-4287235
44	TVSE-Gurgaon	TVS Electronics Ltd, Unit No.105, 1st Floor, DLF Grand Mall, DLF City, Ph - II, Gurgaon, Haryana 122001	Gurgaon	Delhi NCR	012-44388636
45	TVSE-Kamla Nagar	TVS Electronics Ltd, 38 A Bungalow Road, Kamala Nagar, Opp to Amitabh Banquet, New Delhi 110007	Delhi	Delhi NCR	011-43071735
46	TVSE-Ansal Plaza	TVS Electronics Ltd, C-102, 1st Floor, Ansal Plaza, Khel Gaon, New Delhi 110049	Delhi	Delhi NCR	011-40551449
47	TVSE-Kolkatta	TVS Electronics Ltd, Room 218 & 219, 2nd Floor, E-Mall, Magnet House 6, Chittaranjan Avenue, Near Chandni Metro Station, Kolkata, West Bengal 700072	Kolkatta	West Bengal	033-40620256
48	TVSE-Durgapur	TVS Electroncis Ltd, Benachity, Nachan Road, J.K.Pal Lane, Durgapur, West Bengal 713213	Durgapur	West Bengal	8101085124
49	TVSE-Siliguri	TVS Electronics Ltd, No 79, Haren Mukherjee Road, First Floor, near VNC club, Opp to Yellow house, Hakimpura, Siliguri, West Bengal 734001	Siliguri	West Bengal	8101083822



50	TVSE-Bhubaneswar	TVS Electronics Ltd, Plot No.359, Opp to Bapu Optical, Shaheednagar, Bhubaneshwar, Orissa 751007	Bhubaneswar	Orissa	0674-2545161
51	TVSE-Jamshedpur	TVS Electronics Ltd, Plot No.75, O-Road, Line number 5, Gurudwara area, Bishtupur, Jharkhand 831001	Bishtupur	Jharkhand	9608791898
52	TVSE-Ranchi	TVS Electronics Ltd, Kali Towers, Lalpur Chowk, 1st floor, Near Lalpur Thana, Ranchi, Jharkhand 834001	Ranchi	Jharkhand	0651-6999107
53	TVSE-Patna	TVS Electronics Ltd, 1ST Floor, Pramila Manison, Kathpur Gali, Opp to Chandhan Hero Showroom, Kankarbagh Main Road, Patna, Bihar 800020	Patna	Bihar	9835526650
54	TVSE-Guwahati	TVS Electronics Ltd, Shop No.5, 3rd Floor, Donoplanet Mall, GS road, Guwahati, Assam 781005	Guwahati	Assam	9508288647



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Flow-chart of channelization

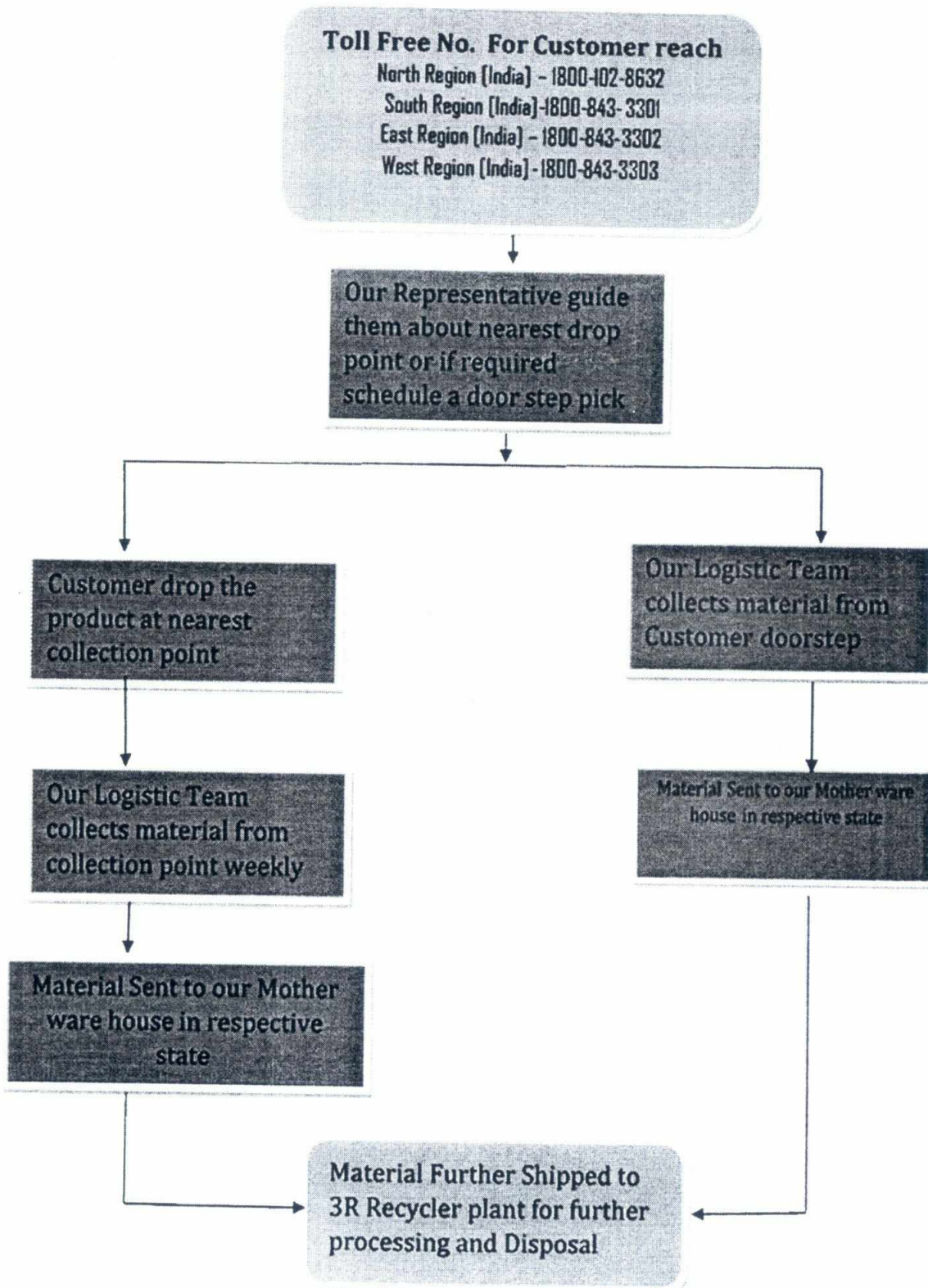
We have partnered with 3R Recycler registered with HSPCB for management and dismantling/recycling/disposal of all our e-waste.

- As a part of agreement 3R Recycler collects all our E-waste generated from PAN India and disposes the same at their plant in IMT Manesar.
- 3R recycler our e-waste management partner is having all authorisation related e-waste dismantling from HSPCB/CPCB and having all connects related to Air/water/Hazardous waste. They have a capacity of 1800 MTA per annum.
- Keeping in view our sales volume we have and generation of e-waste we have decided to follow this mechanism in our organisation for collection of e-waste.
- There will be a Toll Free Number Wherein Company/Authorized Recycler can be contacted to locate collection points for returning back the handsets (E-Waste) or for arranging pick-up of E-Waste.
- Awareness through website, newspaper advertisements, user manual, product package and banners at Service our centres to aware customer about hazardous of improper handling of e-waste as well as to suggest them about nearest e-waste drop point or to schedule a pickup from their door step with the help our pan India logistics facility
- We have installed/installing Collection Bins at our Service Centres for collection of old handsets, accessories etc . and for further channelizing to our e-waste management partner



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Flow Chart :



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Process of Channelization



- Whether all States are covered?

Yes, HTC Brand exists PAN India and cover all locations in India for collection and channelization of E-waste either through collection centre/points or through logistics partners.

- Specific collection schemes (buyback, exchange, DRS, etc.)

We have a mechanism of incentivising customer who wants to return their end of life product (e-waste), whereby if any of our customers want to discard their product they call on our E-waste management partner toll free numbers. Once any call received at our toll free number our team directly call them and make an arrangement to collect the end of life product from their door step and depending upon life of product we incentivise our customer.

Buyback

We propose to have a mechanism of incentivizing customer who wish to return their end of life product (e-waste), whereby if any customer wish to discard their product, they can call on the e-waste management partner toll free number **North India-1800-102-8632 , South India – 1800-843-3303 , East India -1800-843-3301, West India-1800-843-3302** The representative will explain them about the process of disposal and shall make them aware about nearest collection Centre/Collection point available to drop the e-waste and shall also give information about the incentive or exchange offer, if any, we will offer to them against their end of life product. If any customer wants to handover the material from their door step we do send either our logistics team or 3R recycler team to collect the item and channelize the same to our e-waste partner plant for final processing. We incentivize our customer depending upon the life of the Product.

E-waste Exchange:

We usually run e-waste exchange program whereby we will encourage our end user to deposit any of their old Mobile and accessories (irrespective of brand) we exchange the same with either new one after giving some discount. This can be done at any of our collection point or by calling at our toll free number.

DRS

We have not opted for 'Deposit Refund scheme' though we encourage our end users (customers) to handover their end of life product by incentivising them either by awarding them with monetary benefit or by giving discounts on purchase of new product against submission of old product.



Agreements with Authorised Recyclers / Dismantlers

We have partnered with 3R Recycler for channelization as well as disposal of all our e-waste generated from PAN India.

Details of vender are as follows:

Name- 3R Recycler

Address- Plot No-266, Sector-8, IMT Manesar, Gurgaon, Haryana- 122052

Processing capacity- 1800MTA

Contact details- 011-43026362



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Estimated budget for Extended Producer Responsibility and allied initiatives to create consumer awareness.

We allocate the budget on yearly basis as per below details:

- Awareness programs and training:80000/-
- Specific Collection Schemes:100000/-
- Collection Centre/Points: 120000/-
- Channelization (including cost of reverse logistics): 80000/-
- Recycler/Dismantlers: Rs..50000/- (which includes toll free number charges and channelization cost)
- RoHS testing : Undertaking attached
- Any other scheme: NIL



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PROPOSED AWARENESS PROGRAMME

1. We have partnered with 3R Recycler registered with HSPCB for management and disposal of all our e-waste.
2. We furnish all the details related to disposal of e-waste/ toll free number/collection points details on our website to educate customer about e-waste and how to Hand over the same to us once they reach end of life.
3. We have establish a Toll Free number for our customers if they want to give their End of life product for recycling they call on toll free number and handover the same to us , finally our E-waste partner 3R Recycler collect those from across India branches and dispose the same in environmentally sound manner.
4. We shall encourage our end user to deposit any of their old phone (irrespective of brand)
5. We have collection points meant for collection of material from end user and channelizing the same to our e-waste management partner.
6. We shall print E- waste related information on job sheet which are being delivered to customer who comes at service centre for product repair.
7. We furnish all the details related to disposal of e-waste/ toll free number/collection points details on our website to educate customer about e-waste and how to Hand over the same to us once they reach end of life.
8. We have installed E-waste Bin at our Service centres/collection points across India and partnered with 3R Recycler for its collection and recycling.
9. We propose to regularly conduct awareness drive at all our offices and provide proper training to employees about handing of E-waste.
10. Affixing a visible, legible and indelible symbol (non-disposal as ordinary waste) on the products or information booklets to prevent e-waste from being dropped in garbage bins containing waste destined for disposal.
11. Company is also undertaking awareness programs through website, posters, and information booklets accompanying the equipment with regard to:
 - a) information on hazardous constituents (like lead, mercury, cadmium or chromium) in electrical and electronic equipment;
 - b) information on hazards of improper handling, accidental breakage, damage and/or improper recycling of e-waste;
 - c) instructions for handling of the equipment after its use along with the Do's and Don'ts ; and
 - d) Affixing a visible, legible and indelible symbol (non-disposal as ordinary waste) on the products or information booklets to prevent e-waste from being dropped in garbage bins containing waste destined for disposal.

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-Website Information

Link: <http://www.htc.com/in/terms/recycling/>

www.htc.com

HTC STORE PRODUCTS SOFTWARE+APPS SUPPORT

Recycling ▶

- At HTC we understand that our responsibility doesn't end at selling you our products.
- HTC has been working in the area of safe disposal of electronic waste. Since mobiles, tablets and other electronic items are made of hazardous constituents, Under our global policy as well the legislation passed by the Ministry of Environment and Forests (MOEF), called E-waste (Management & Handling) Rules, 2011, which came into effect from 1st May 2012
 - HTC will seek shared responsibility and cooperation from customers in reducing the environmental impact of their products.
 - HTC will comply with all the applicable laws related to e-waste management.
- As a part of e-waste recycling initiative, HTC has partnered with an authorized e-waste recycling company named as 3R Recycler Pvt. Ltd for collection, dismantling and disposing E-waste collected from all over India. 3R vision is to look at e-waste not just as waste, but as an important resource that can be made useful instead of abunning it as a social and environmental burden with their fully automated facility for e-waste recycling. Under this partnership, HTC will provide e-waste drop-off centres and ensure environmentally safe management of electronics that have reached their end-of-life phase. All the necessary and legal authorisations required for the processing facilities have been taken and approved by the concerned governmental agencies.

Do's:



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Date: 9th June, 2017

To,

Member Secretary,
Central pollution Control Board
Parivesh Bhawan, East Arjun Nagar,
Delhi-110032


Sub: Sales figure authentication letter

We HTC India Pvt. Ltd. started our sales operations in year 2012-13 and since our inception of business as per our record below are the detailed sales figure year wise;

Year	Smart Phones [in Millions]	Smart Phones [In MT]
2012-13	950400	123.552
2013-14	535014	69.552
2014-15	1619311	210.510
2015-16	2030416	263.954
2016-17	1160045	150.805

We hereby declare that above mentioned sales data are true as per our maintained documents.

Thanking you,
Yours Truly,


Rajeev Tayal

HTC India Pvt Ltd,

Address:-Unit No 4, Ground Floor,
BPTP Park Centra, NH8, Sector 30,
Gurgaon, Haryana-122001



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HTC India Private Limited

Date: 9th June, 2017

To,
Member Secretary,
Central pollution Control Board
Parivesh Bhawan, East Arjun Nagar,
Delhi- 110092

Sub: Self Declaration For all docs and data authenticity

We HTC India Pvt. Ltd. declare all the documents and data furnished in EPR plan is true in my knowledge and we HTC India Pvt. Ltd. will be responsible for any wrong data provided in above documents.

Thanking you,
Yours Truly,

Rajeev Tayal

HTC India Pvt. Ltd,

Address:-Unit No 4, Ground Floor,
BPTP Park Centra, NH8, Sector 30,
Gurgaon, Haryana-122001



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HTC India Private Limited

Undertaking- ROHS

We HTC India Pvt. Ltd. hereby agrees to bear all the expenses to be incurred for the purpose of ROHS testing of our products as and if demanded by Central Pollution Control Board at any time.

Thanking you,
Yours Truly,


Rajeev Tayal

HTC India Pvt Ltd,

Address:-Unit No 4,Ground Floor,
BPTP Park Centra, NH8, Sector 30,
Gurgaon, Haryana-122001



Dated: 9th June, 2017

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