EPR - Plan

HP Planet Partners ... Program

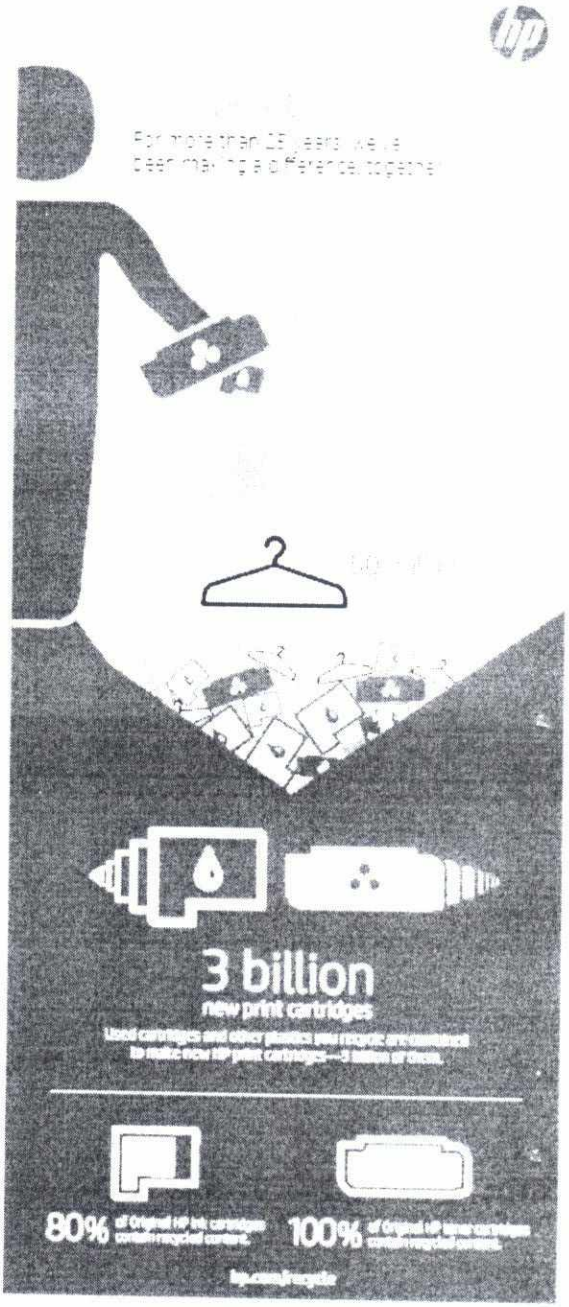
i. E-waste Collection Scheme for Individual Consumer

As part of HP's commitment to providing our customers with inventive, high quality products and services that are environmentally sound throughout their life cycles, HP offers to its small and medium business as well as individual consumers a free and convenient solution to recycle their end-of-life HP branded personal desktop computers, monitors, notebooks, notepad, printers including cartridges and associated external components such as cables, mice, and keyboards. Larger equipment is also accepted[4].

HP has currently designated its authorised service centres as e-waste collection points. HP has kept a provision of expanding to select HP World retail stores in cities with high customer demand.

Our individual consumers can visit the nearest e-waste point and hand over their end of life HP hardware products and empty cartridges. Placement of bins at these sites will be optional (as per requirement).

The list of HP designated e-waste drop points (as on 1 December 2016) is submitted as **Annexure B.** Any change in location details shall be updated from time to time – both on website as well as with CPCB.



How to find the nearest location:

Option 1:

Visit **HP Recycling web portal** at www.hp.com/recycle or www.hp.com/in/hardwarerecycle

Option 2:

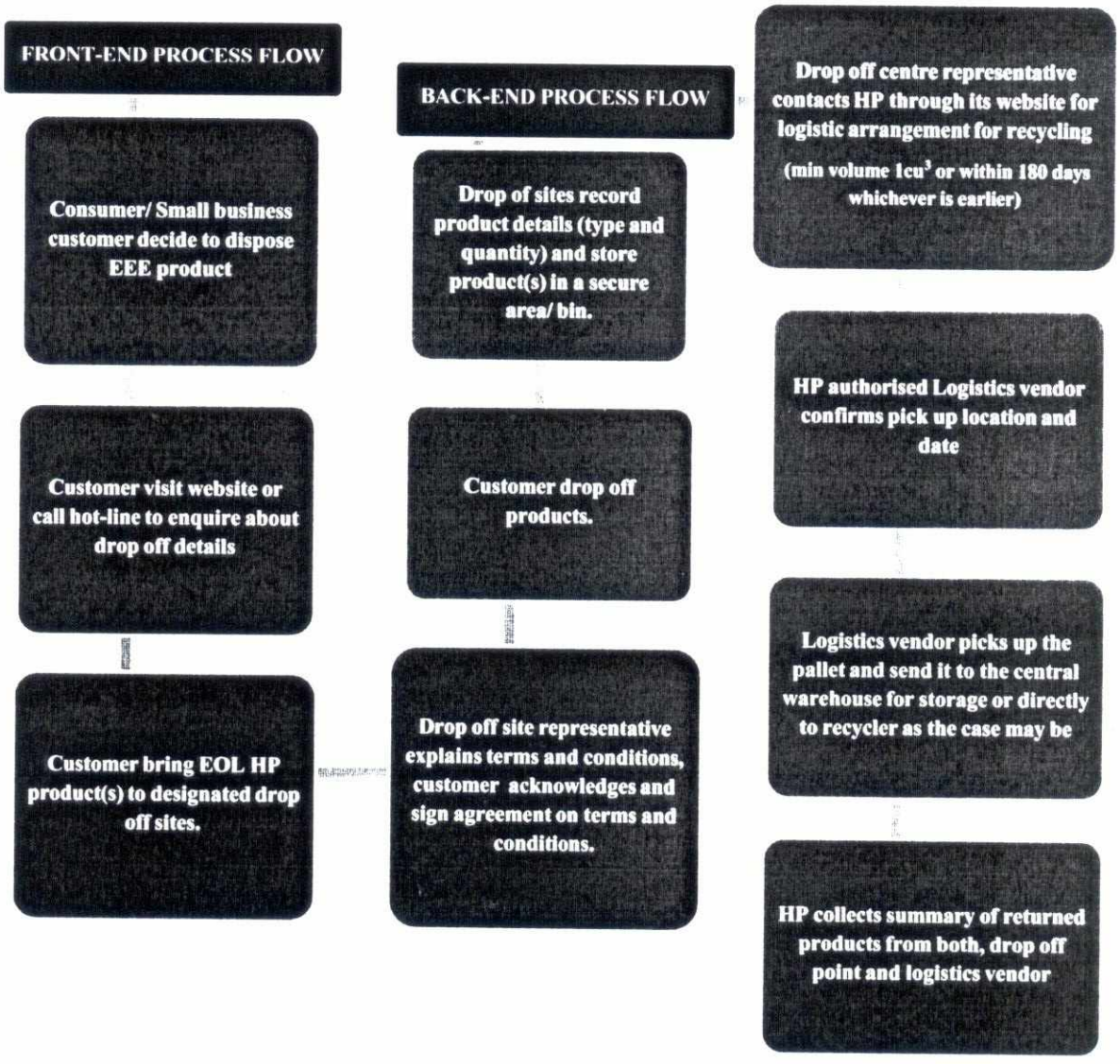
Call HP **Recycling Helpline** at: **1800-425-4999** (Toll Free) or **(STD Code) 3030 4499**

Option 3:

Send **E-mail** at hp-ptb@techwah.com.sg

[4] For terms and conditions please visit http://www.hp.com/in/hardwarerecycle

CHANNELIZATION PROCESS



ii. E-waste Collection Scheme for Bulk Consumers

HP customers falling in Bulk Consumers category, can avail free service from HP for collection and sound recycling of end-o- life HP branded hardware equipment and empty cartridges from any part of the country (Refer **to Annexure B/2** for List of cities)

Placing a request with HP for **on-site e-waste collection** is very convenient and can be managed by the customer online. The process flow is described on next page. HP has developed step-by-step guide to aid our customers with the process. The products returned through this program undergo a multi-phase recycling process that reduces them to raw materials such as plastics and metals.

For Pick-up request
www.hp.com/recycle or
www.hp.com/in/hardwarerecycle
(Select '**Enterprise**" Tab and follow instructions on page)

For Assistance
(including technical issues)
hp-ptb@techwah.com.sg

Reaching out to customers
In case of Enterprise customers (Bulk Consumers), HP has committed team of **Accounts Managers or Area Sales Managers** who deal with the assigned customers on long term basis and advice customers on matters related to IT procurement as well as disposal solutions. HP relies on our team of Accounts Managers to promote our sustainability programs among interested customers. Our Eco Advocate program is especially designed to train the sales force on environmental messaging with the customers.

Rewards Program
HP Planet Partners Rewards (PPR) is a Program designed to encourage and reward the environmentally and socially responsible recycling of used original HP Inkjet and LaserJet Print Cartridges. The Program is open to select most valued customers only wherein the organisations are rewarded for returning used original HP print cartridges to support HP's recycling initiative. **The program currently has more than 1000 registered customers.**

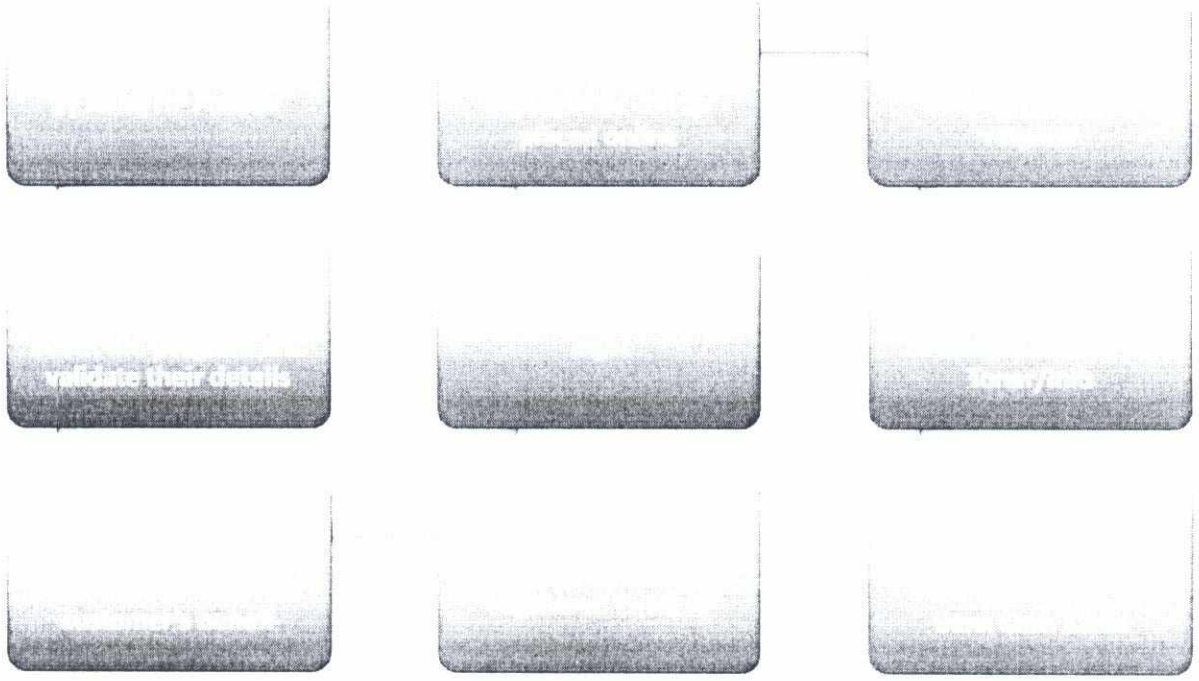
For increased participation level, HP strives to be in regular communication through phone calls and e-mailers with our customers. We have an effective communication plan wherein a series of EDM (electronic dissemination material) to target customers at different stages in the program are sent.

HP's **Planet Partners Rewards** Programme was declared the **WINNER** in the Category "**Best Use of CSR Initiative Linked to Loyalty**" in the **9th Loyalty Awards**

CHANNELIZATION PROCESS

PLANET PARTNERS PROGRAM FOR ENTERPRISE CUSTOMERS

PLANET PARTNERS REWARDS PROGRAM



Warehousing/ Storage

HP has engaged Safexpress Private Limited for providing warehousing services. These locations will be used for consolidation/ temporary storage of e-waste collected under HP Planet Partners Program from different parts of the country. These sites are not directly accessible to end customers and hence will not be used as "Collection Point".

The Agreement between HP and Safexpress Private Limited is enclosed as **Annexure C**.

Locations:

Safexpress Logistics Park
102 Adayalam Patty Village, Vanagaram Ambattur Road,
Vanagaram, Chennai 600095, Tamil Nadu

Safexpress Private Limited
92,93-Kiran Garden,
Main Matiyala road,
New Delhi 110059

Safexpress Private Limited
Survey #44, Soukya Road,
Kachanayakanahalli, Hoskote Taluk,
Bengaluru 560067, Karnataka

Safexpress Private Limited
Mumbai Nashik Highway, NH -3
Walsind Village, Lonad
District Thane 421302, Maharashtra

Safexpress Private Limited,
Dankuni Coal Complex, Near Dankuni Toll Tax,
Hooghly 712310, West Bengal

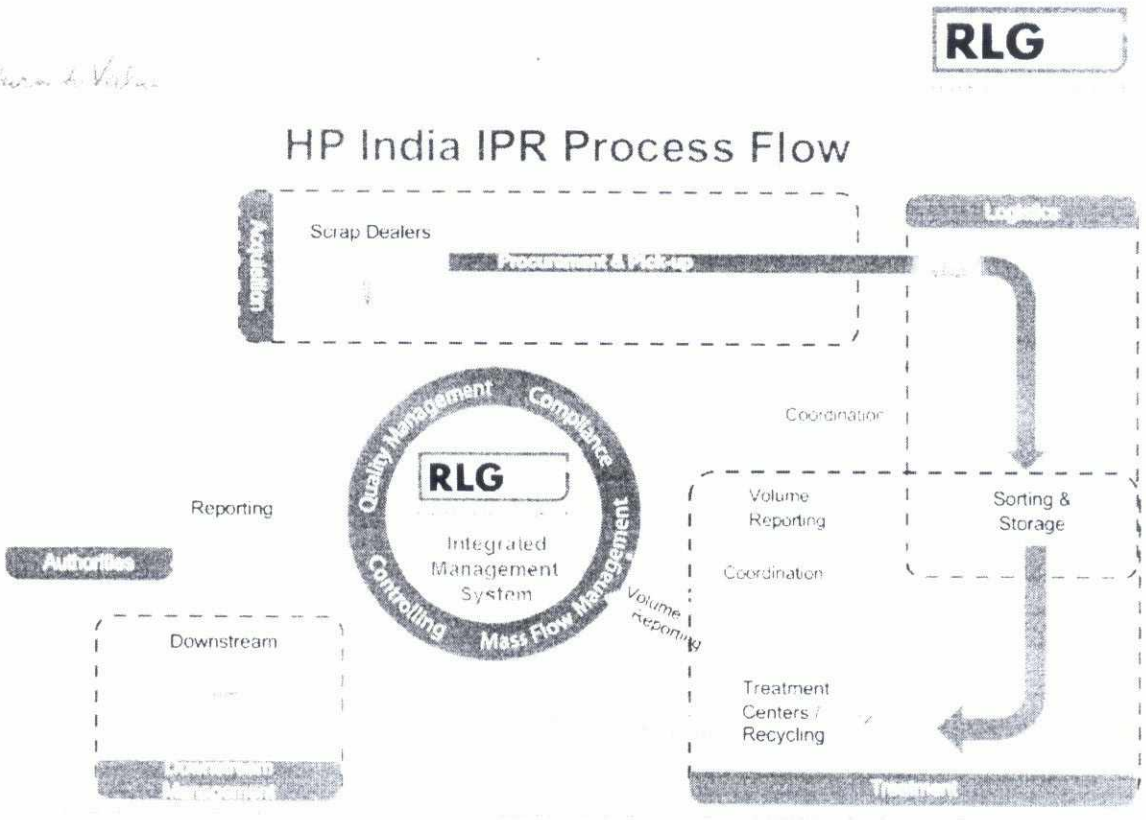
PRODUCT RECYCLING

B. Supplementary Collection Initiative through Informal Sector

In India, there exists a network of informal collectors actively engaged in the collection and recycling of e-waste. HP believes that the involvement of this vast network of informal waste collectors is very important for the creation of a sustainable e-waste solution. However, disposal and raw material extraction takes place in rudimentary ways causing adverse impact on human health and the environment. We strive to tackle this through our new initiative that we will pilot during 2017-18. This initiative will supplement HP's ongoing recycling program.

Low level of consumer consciousness drives nearly 90% of e-waste into the informal sector. This is likely to be the case till such time that consumers become more aware about the impacts of their disposal behavior. The aim of this initiative, therefore, is to divert e-waste that lands into the informal sector, back to the formal sector where it can be recycled in an environmentally sound manner.

HP has contracted services of **Reverse Logistics Group (RLG)** for managing e-waste collection and recycling under this initiative. Refer to **ANNEXURE C** for copy of **Statement of Work (SOW)** between HP and RLG.

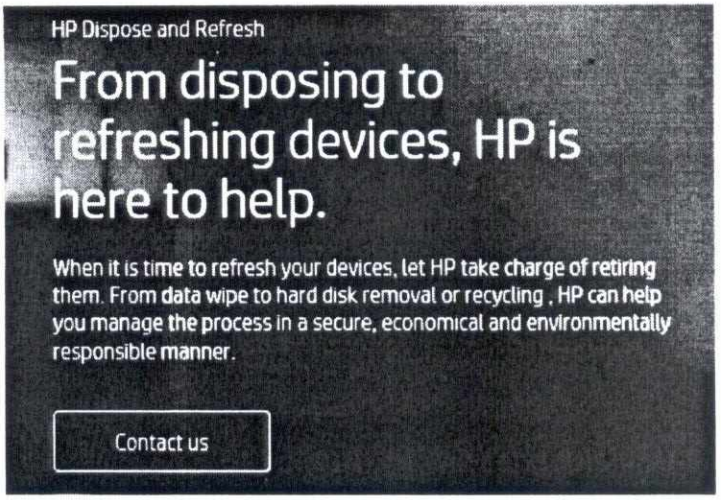


Collection center and Recycler linked to the initiative:

AER Worldwide (India) Private Limited
No.774, Elandhanderri, Sadayankuppam Village, Manali New Town, Chennai 600103, Tamil Nadu

HP DEVICE REFRESH PROGRAM
For Bulk Consumers

HP **Device Refresh** provides a set of comprehensive solutions that can help Bulk Consumers **responsibly manage hardware that is at the end of its lifecycle** regardless of brand, in a secure manner, and in compliance with applicable legislative practices and environmental regulations.



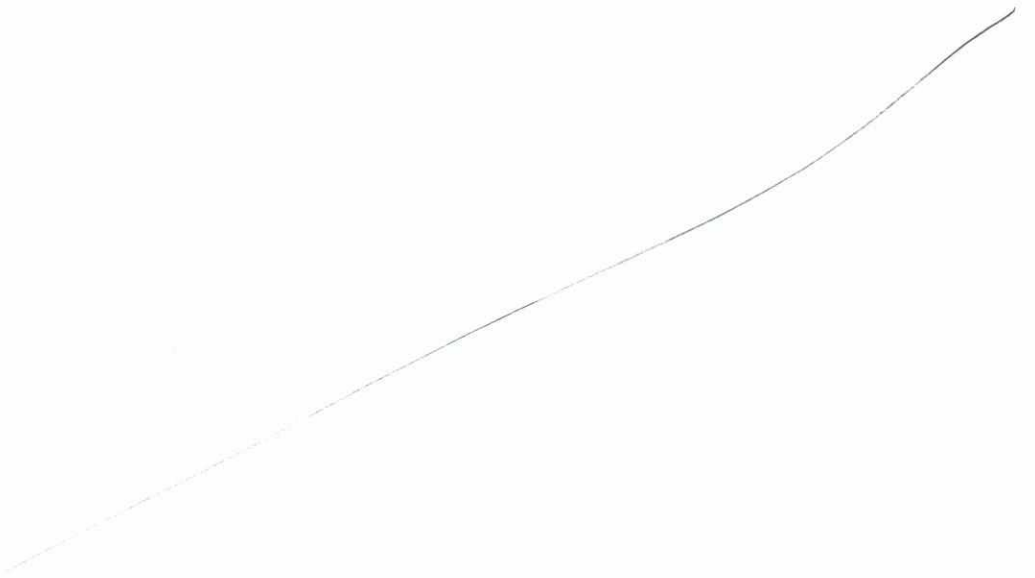
How it works

- **Collection:** HP will schedule the pickup of old devices as they become available for recovery.
- **Logistics:** A designated carrier will pick up the devices from a central location chosen by the customer.
- **Data Wipe:** All evidence of customer identification is removed and data wiped clean from storage media.
- **Report and Recover Value:** An audit and settlement report will be delivered to the customer and the recovery value* can be used to refresh HP devices with the latest technology.

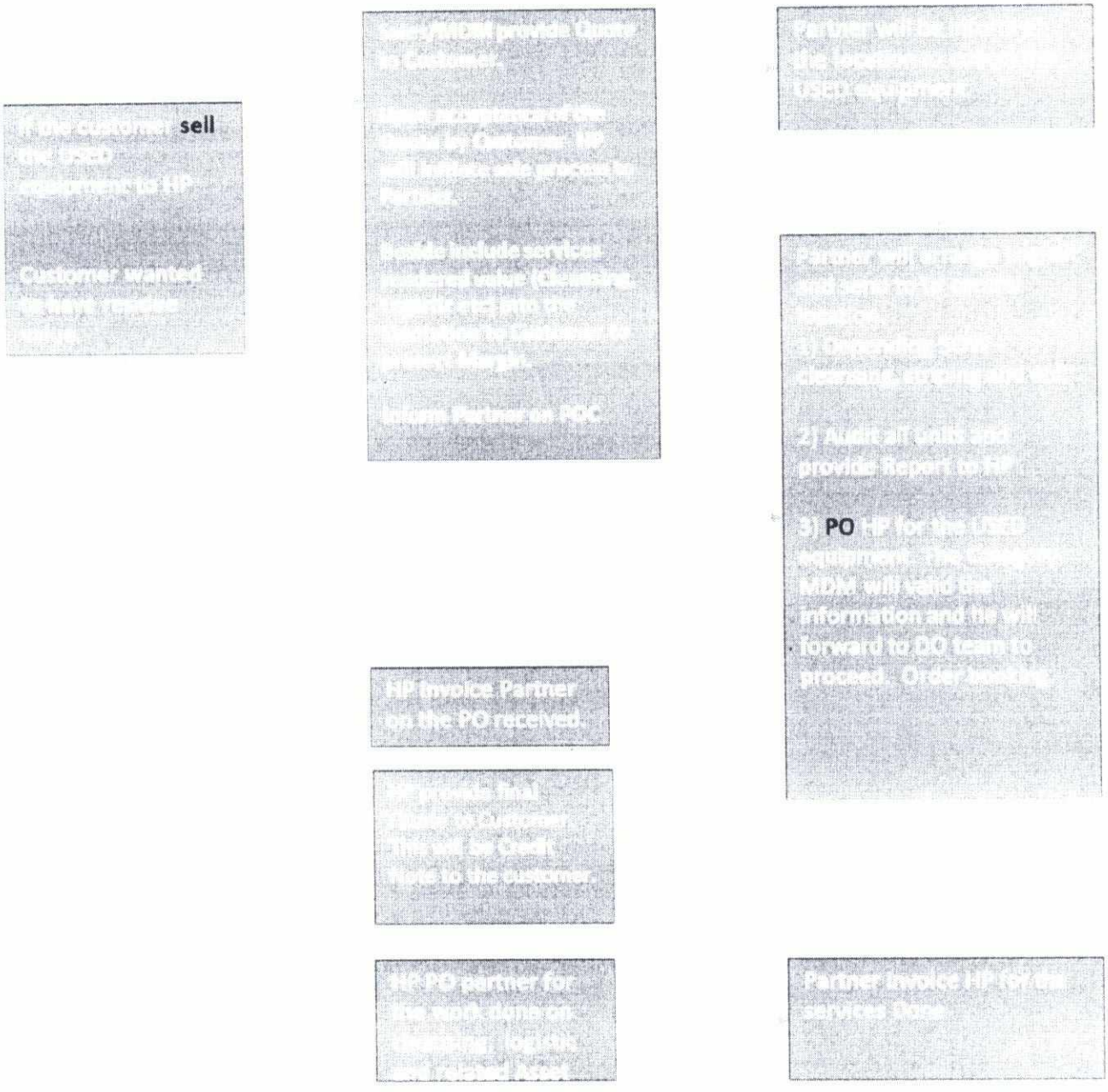
HP Device Refresh offers our customers		
❶ **Optimize value of surplus hardware.** Provide recovery value of old devices (PCs and printers) that can be used to refresh new HP devices.	❷ **Protection of sensitive and private data prior to disposal.** All storage media are cleansed of data using industry-standard software and a three-pass data wipe process, for optimal security.	❸ **Environmentally sound recycling practices.** Retire devices in an environmentally responsible way and assist in compliance with applicable local policies and regulatory requirements.

HOW TO CONTACT: Bulk Consumers can contact HP sales expert to discuss their business needs by filling an online form.

URL: www.hp.com/go/disposeandrefresh



PROCESS FLOW FOR CUSTOMERS WHO CHOOSE TO RESELL THEIR ASSETS



iQor Global Services India Pvt Ltd.
2nd Floor, Mukta Complex,
Swarajpuri Road, Above HDFC Bank,
Gaya 823001
Tel.: 7280054642/
7280054529

iQor Global Services India Pvt Ltd.
Shop, 1st Floor, Divya Complex,
Tika Manjhi Chowk,
Bhagalpur, Bihar
Bhagalpur 812001
Tel.: 7280054593/
7280054550

iQor Global Services India Pvt Ltd.
1st Floor , Gahilo Galaxy ,
Kalmbagh Road,
Aghoiya Bazar , Muzaffarpur,
Bihar - 842002
Muzaffarpur 842002
Tel.: 7280054651/
7280054636

iQor Global Services India Pvt Ltd.
Shop-P, Mall "B" Block,
Exhibition Road,
Patna 800001
Tel.: 7280054645/
7280054577

Chhattisgarh

Sysnet Global Technologies Pvt. Ltd.
129/2, Jawahar Nagar, Pt. Jawahar Ward
Raipur 492001
Tel.: 4020123

Sysnet Global Technologies Pvt. Ltd
142 Chauhan Plaza, Supela
Bhilai 490023
Tel.: 7089307055

Sysnet Global Technologies Pvt. Ltd.
OC-6 Super Market, Link Road,
Agrasen Chowk
Bilaspur 495001
Tel.: 07752-412922

Goa

iQor Global Services India Pvt Ltd.
G - 6, Jairam Complex,
Neuginagar,
Panjim 403001
Tel.: 0832-6631055 /
7030926751

Gujarat

iQor Global Services India Pvt Ltd.
Office No. 309 - 310, Sakar Seven Complex ,

INDIVIDUAL CONSUMERS

List of E-waste Collection Points/Bins[6]

(as on March 2017)[7]

A B C D E F G H I J

K L M N

O P Q R S T U V W X

Y

Andhra Pradesh

iQor Global Services India Pvt Ltd.
Door No. 76-06-11/10, AV Apparao Road,
Opp. Sri Gowathami School
Rajahmundry 533101
Tel.: 8886626115/
8886626114

iQor Global Services India Pvt Ltd.
F/2, 1 & 2, 2nd Floor, Leela Plaza,
Daba Garden Road,
Vishakapatnam 530020
Tel.: 8886626120/
8886626118

iQor Global Services India Pvt Ltd.
First Floor, Door No.- 5-1-37,
Maddireddy Vari Veedhi,
Surya Rao Peta, Federal Bank Chowk,
Kakinada 533001
Tel.: 8886626113/
8886626063

iQor Global Services India Pvt Ltd.
Door No. 19-12-38,
Bairagipatteda ,
Tirupati, District - Chittoor,
Tirupati 517501
Tel.: 8886626112/
8886626110

iQor Global Services India Pvt Ltd.
Door No. 40-6/2-3, Revenue Colony, Moghalrajpuram
Vijayawada 520010
Tel.: 9100910603/
9100085285

Assam

iQor Global Services India Pvt Ltd.
Shop No. 30/31, SRB Road, Bora Service,
Near BSNL Office
Guwahati 781007
Tel.: 7670011770

Bihar

[6] Listed locations are HP authorized Service Centers

[7] Locations subject to change from time to time. Updated locations can be accessed on program website

Sysnet Global Technologies Pvt. Ltd.
SCO-UG-4A, First floor, Amba Complex,
Staff Road, Ambala Cantt
Ambala 133001
Tel.: 0171-4003211

Himachal Pradesh

Sysnet Global Technologies Pvt. Ltd.
Aditya Bhawan, Near Bus stand, Panthaghati,
Shimla 171009
Tel.: 9218020276

Sysnet Global Technologies Pvt. Ltd.
101/13 Near Sadar police station, Pattal Mandi,
Mandi 175001
Tel.: 0190-5236217

Jammu & Kashmir

Sysnet Global Technologies Pvt. Ltd.
352/A , Gole Market , Gandhi Nagar ,
Jammu 180004
Tel.: 0191-2431655

Sysnet Global Technologies Pvt. Ltd.
2nd floor, Baba building,
Residency Road,
Polo view, Lal chowk,
Srinagar 190001
Tel.:
01942480150/9906415521

Jharkhand

Sysnet Global Technologies Pvt. Ltd.
120, Old AG Colony, Kadru, PO Doranda;
(Behind Hanuman Mandir),
Ranchi 834002
Tel.: 0651-6900102
/8757398942

Sysnet Global Technologies Pvt. Ltd.
D/86,A block , Near Airport wireless office, Sonari
Jamshedpur 831011
Tel.: 0657-2311330

Sysnet Global Technologies Pvt. Ltd.
HIG , Plot # 24 , Housing colony, Bartand,
Dhanbad 826001
Tel.: 0326-
2200268/9308877365

Sysnet Global Technologies Pvt. Ltd.
Commercial Complex, Hotel Yamuna Villa Residency, CHAS ,

Near Nehru Bridge, Ashram Road
Ahmedabad 380009
Tel.: 7069069148

iQor Global Services India Pvt Ltd.
Office No. 301, PG Square, Third Floor,
Old Padra Road
Baroda 390007
Tel.: 7069069188/ 7069069189

iQor Global Services India Pvt Ltd.
Office No. 307, Proton Plus, 3rd Floor,
Star Bazar – TGB Road, Pal, Adajan
Surat 395009
Tel.: 7069069926/ 7069069171

iQor Global Services India Pvt Ltd.
401 - B, 4th Floor, Unicorn Plaza,
Panchnath Mandir Road
Rajkot 360001
Tel.: 7069069198/ 7069069199

[redacted]

iQor Global Services India Pvt Ltd.
Ground Floor, Vatika City Point, MG Road
(Near MG Road Metro Station)
Gurgaon 122001
Tel.: 7290075298/ 7290075297

iQor Global Services India Pvt Ltd.
F-31, Eldeco Station 1 Mall,
First Floor,
Sector 12, Mathura Road
Faridabad 121101
Tel.: 7290075289/7290075288

Sysnet Global Technologies Pvt. Ltd.
127, Room 1 & 2, First floor ,
Panipat 132103
Tel.: 0180-4006515

Sysnet Global Technologies Pvt. Ltd.
SCO-116, 1st Floor, Mugal Canal,
Karnal 132001
Tel.: 0184-2206116

Sysnet Global Technologies Pvt. Ltd.
First Floor , DSB 248 , Green Square Market
Hisar 125001
Tel.: 01662-240789

Bassam Commercial Building,
Door # 19/1553 J, 1St Floor,
Near Pushpa Junction,
Calicut – 673002, Kerala
Tel.: 9846846110

Volta Technology Solutions Pvt Ltd,
Authorized Service Partner,
Wipro Limited,
1st Floor, 1532/3 & 1532/2,
Karamana PO, Trivandrum – 695002, Kerala
Tel.: 9995603605

[redacted]

Sysnet Global Technologies Pvt. Ltd.
Hussain Villa, 19 Lajpat Kunj ,
Napier Town,
Near Dr. Batalia Eye Hospital
Jabalpur 482001
Tel.: 0761-4003240

Sysnet Global Technologies Pvt. Ltd.
Silver Sanchora Castle, 110, 1st Floor,
Shop No. 15, & 16, R.N.T. Marg,
Indore 452001
Tel.: 9977447007

Sysnet Global Technologies Pvt. Ltd.
A-20, Ashok Vihar Colony ,
Tansen Road
Gwalior 474003
Tel.: 0751-4095837

Sysnet Global Technologies Pvt. Ltd.
Plot No. 131/14, Second Floor ,
MP Nagar
Bhopal 462011
Tel.: 0755-4204026

[redacted]

iQor Global Services India Pvt Ltd.
Unit No-405 , 4th Floor, Simlim Square Mall,
Lamington Road, DB Marg,
Grand Road (E)
Mumbai 400007
Tel.: 8291918139 / 8291918138

iQor Global Services India Pvt Ltd.
Office no-401, EPIC Centre, 4th Floor,
Above Royal Enfield Showroom,
Old Pune Mumbai Road,
Pune 411005
Tel.: 020-65281444 / 7030926811/ 7030926812

iQor Global Services India Pvt Ltd.
120/3, Siddeshwar Peth, 2nd Floor, Wadhwan Complex
Solapur 413003
Tel.: 0217-2621121/7030926791

Bokaro 827013
Tel.: 9234000478

[redacted]

iQor Global Services India Pvt Ltd.
2nd Floor, No:9, (Old No: 65),
27th Cross, 8th Main , 4th Block, Jayanagar
Bangalore 560011
Tel.: 9513399169/
9513398579

iQor Global Services India Pvt Ltd.
2nd & 3rd Floor, Building No: 1,
First Main Road, Kodihalli ,
HAL 2nd Stage, Opposite Manipal Hospital
Bangalore 560008
Tel.: 9513399163/
9513398779

iQor Global Services India Pvt Ltd.
Shop no:52, SPA Plaza, No:1094 , OTC Road, Opp: Hotel Luciya International
Bangalore 560002
Tel.: 9513398784

iQor Global Services India Pvt Ltd.
Shop No: 2, GF, Sangam Apartments, Vidyanagar
Hubli 580031
Tel.: 9513399152

iQor Global Services India Pvt Ltd.
Door no 104, first floor,
Suprabhath Building,
Bejai Kavoor Road
Mangalore 575 004
Tel.: 9513399154

iQor Global Services India Pvt Ltd.
Mudra Arcade, MIG 27, 1st Floor,
Nrupatunga Road,
Kuvempunagar,
Mysore 570023
Tel.: 9513399156

[redacted]

Volta Technology Solutions Pvt Ltd, Authorized Service Partner,
Wipro Limited,
Door # 39/3723, 1st Floor, S.R. Complex, Ravipuram Road,
Valanjambalam,
Kochi, Kerala 682016
Tel.: 9947818834

Volta Technology Solutions Pvt Ltd,
Authorized Service Partner,
Wipro Limited,

Ward No 28, Infront of DIET,
Dirt Road, Ainithapali ,
Sambalpur 768004
Tel.: 9238156076

Sysnet Global Technologies Pvt. Ltd.
Plot-507, 1st floor, Saheed Nagar
Bhubaneshwar 751010
Tel.: 9238156056/9040005673

Sysnet Global Technologies Pvt. Ltd.
Ground Floor, 2nd Lane (East)
Gandhi Nagar,
Berhampur 760001
Tel.: 6806556555

Sysnet Global Technologies Pvt. Ltd.
Near Hotel Suraj,
Sahadevkhunta ,
Balasore 756001
Tel.: 9238156066

Sysnet Global Technologies Pvt. Ltd.
P/16, Ground floor, Civil Township,
Rourkela 769004
Tel.: 9040005674

[redacted]

Sysnet Global Technologies Pvt. Ltd.
1st Floor, Plot No. 336, Shastri Nagar, Lawrence Road,
Amritsar 143001
Tel.: 9501369120

Sysnet Global Technologies Pvt. Ltd.
Shop no- 682L 1st floor, Vasant Vihar Road , Johal Market,
Jalandhar 144001
Tel.: 96532450 33/0181-5047407

Sysnet Global Technologies Pvt. Ltd.
SCO 22, 2nd Floor, Leela Bhawan ,
Opposite ICICI Bank,
Patiala 147001
Tel.: 0175-5012929

Sysnet Global Technologies Pvt. Ltd.
Nobel Enclave, 3rd Floor , Bahi Wala Chowk,
Opposite Hotel Park Plaza,
Firozpur Road
Ludhiana 141001
Tel.: 0161-5026433

Sysnet Global Technologies Pvt. Ltd.
Khasra no: 2393/1 , first floor,
Above Dominic Pizza,
100 Foot Road, Near Ghore Wala Chowk,
Bhatinda 151001
Tel.: 0164-5000634

iQor Global Services India Pvt Ltd.
Shop No:-13, 1st Floor, Tapadiya Garden, Samarath Nagar, (In front of KFC Restaurant),
Aurangabad 431001
Tel.: 7030926743 / 7030926741

iQor Global Services India Pvt Ltd.
Shop No:2 Shreenath Apt., Old Pandit Colony Lane No:3.,
Near Potoba Hotel,
Nashik 422002
Tel.: 0253-6602299/ 7030926781

iQor Global Services India Pvt Ltd.
Office No-1, Ground Floor, Rajarampuri ,
7th Lane, Near Chandrakant Mandre Museum
Kolhapur 416008
Tel.: 0231-6620351/7030926761

iQor Global Services India Pvt Ltd.
1st Floor, Plot no 164,
Above Raymond Showroom,
Near Sai Mandir, Vivekananad Nagar,
Wardha Road, Nagpur 440015
Tel.: 0712-6558555 /7030926775/ 7030926771

iQor Global Services India Pvt Ltd.
913, 9th floor, Real Tech Park,
Sector -30/A,
Near Vashi Railway Station,
Vashi,
Navi Mumbai 400703
Tel.: 8291918113 / 8291918135

New Delhi

iQor Global Services India Pvt Ltd.
Prakash House, B-2, 1st Floor,
Rajouri Garden
New Delhi 110027
Tel.: 7290080451/7290072168

iQor Global Services India Pvt Ltd.
A-74, FIEE. Phase 2, Okhla,
New Delhi 110020
Tel.: 7290072166//7290072164

Orissa

Sysnet Global Technologies Pvt. Ltd.
C/O Mr. Sadananda Sonbarsa,
H.No 1395,

Madurai – 625020, Tamil Nadu
Tel.: 0452-4393528

Wipro Limited
C/o Care IT Solutions Pvt Ltd ,
Flat no 29, Door No: 8, 3rd cross,
Sithanandha Nagar,
Ellaipillaichavady, Back Side of
Vasan Eye Care, Pondicherry
605005, Tamil Nadu
Tel.: 0413-4300445

Wipro Limited,
C/o Care IT Solutions Pvt Ltd ,
28/2/4, 1st floor, Sridhar
Complex,
Town Railway Station Road,
Salem – 636001, Tamil Nadu
Tel.: 0427-3300889

Wipro limited
C/O Volta Technology Solutions
Pvt Ltd,
1st floor, Sulochana Terrace,
#81, 1st Main Road, Gandhi
Nagar, Adayar,
Chennai 600020, Tamil Nadu
Tel.: 9381382338

iQor Global Services India Pvt
Ltd.
Shop No: 3 & 4, First Floor, MS
Complex, Krishanagiri Bye Pass
Road
Above Swaraj Tractors
Showroom, NH-7,
Hosur 635109
Tel.: 7339000509

[redacted]

iQor Global Services India Pvt
Ltd.
Shop No: 11,"Midtown", 6-3-
348, Road No: 1,
Dwarakapuri Colony,
Punjagutta,
Hyderabad 500082
Tel.: 8886626106/
8886626104

iQor Global Services India Pvt
Ltd.
Shop No: 307, 3rd Floor,
Jade Arcade (Near Paradise
Circle),
Secundrabad 500003
Tel.: 8886626088/
8886626090

iQor Global Services India Pvt
Ltd.
Door No: 15-2-4/2, (FF)
Rangampet,
Mulugu Road, Warangal 506007
Tel.: 8886626084/
8886626086

[redacted]

Aforeserve.com Ltd.
Block 77/2, M.K Tower, Sanjay
Place
Agra 282002
Tel.: 0652-4045439

Sysnet Global Technologies Pvt. Ltd.
SCO - 146 - 147, 2nd Floor, Sec 34 A,
Chandigarh 160034
Tel.: 9878930430

[redacted]

Ensure Support Services (India) Limited
Flat No 29, Door No: 8, 3rd Cross,
Sithanandha Nagar,
Ellaipillaichavady,
Back Side of Vasan Eye Care
Pondicherry 605005
Tel.: 0413-3208161

[redacted]

Sysnet Global Technologies Pvt. Ltd.
04 Mali Colony, Near Falcon Pvt Ltd.,
Tekri, Udaipur 313001
Tel.: 9875048885

Sysnet Global Technologies Pvt. Ltd.
Sukhdev Nagar Near. Jitendra Hospital, Gumanpura, Kota
324001
Tel.: 9351325658

Sysnet Global Technologies Pvt. Ltd.
226 , 2nd Floor , Rajdan Mansion, Jalori Gate
Jodhpur 342001
Tel.: 9309386456

Sysnet Global Technologies Pvt. Ltd.
Plot No 6, Usha Plaza, 2nd Floor,
Near Jaipur Tower, MI road
Jaipur 302001
Tel.: 0141-4101647

Sysnet Global Technologies Pvt. Ltd.
Near Khadi Mandir, Junagarh
Bikaner 334001
Tel.: 9314034104

[redacted]

Wipro Limited
C/O Volta Technology Solutions Pvt Ltd,
2nd floor, LN Arcade, #322,
100ft Road,
Gandhipuram, Coimbatore
641012, Tamil Nadu
Tel.: 7811910867

Wipro Limited
C/o Care IT Solutions Pvt Ltd ,
No: 81. First East Cross Street,
Anna Nagar,

41 Alkapuri, Near HP Petrol Pump,
Chakrata Road, Dehradun 248001 ,
Tel.: 0135-2622348
Aforeserve.com Ltd.
223/48, 2nd Floor, Sheijwali Tower,
Near Nawabi Road Chauraha,
Kaladungi Road
Haldwani 263139
Tel.: 05946-311370

Aforeserve.com Ltd.
MF 325, Tower Building, 1st floor,
Adarsh Nagar, Roorkee 247667
Tel.: 7408424867

[redacted]

iQor Global Services India Pvt Ltd.
P 39, Ground Floor, Princep Street,
Kolkata 700072
Tel.: 7479042763 / 7479042750

iQor Global Services India Pvt Ltd.
7/7 Sarjuprasad Road, English Bazaar,
Malda 732101
Tel.: 7479042753

iQor Global Services India Pvt Ltd.
Nityananda Bhawan, NH 34,
Opposite BDO office, PO- Chalta,
Pachanantala ,
Murshidabad 742101
Tel.: 7479042751

Aforeserve.com Ltd.
15/24, Stanley Road, Tashkand Marg, Near Patrika Chauraha,
Civil Line,
Allahabad 211001
Tel.: 0532- 6055000

Aforeserve.com Ltd.
136, Basement, Civil Lines,
Circuit House Chowk
Bareilly 243001
Tel.: 0581-3248596

Aforeserve.com Ltd.
1st floor 286-D, Kanti Niketan,
N/H 28,
Beside Sudha Petrol Pump,
Betiahata (South) Gorakhpur 273016
Tel.: 0551-3244997

Aforeserve.com Ltd.
372A, Ground Floor, Janki Complex,
Civil Lines, Gwalior Road
Jhansi 284001
Tel.: 0510-3020272/ 0510-2446444

Aforeserve.com Ltd.
111 A/406, 80 feet Road, Ashok Nagar,
Kanpur 208012
Tel.: 9359433937

Aforeserve.com Ltd.

D Block, Surjadeep Complex,
16 Ranapratap Marg
Lucknow 226001
Tel.: 0522 - 3935631,32,33,34

Aforeserve.com Ltd.
Bagum Bridge,
Shop No# 433 & 434, Ground Floor,
Behind Jammu & Kashmir Bank
Meerut 250001
Tel.: 0121-3271475

Aforeserve.com Ltd.
Bindal Complex, Opp. Akashwani Bhawan,
Varanasi 221002
Tel.: 0542-6544330

iQor Global Services India Pvt Ltd.
D-43, Raj Nagar, District Centre,
Ghaziabad 201002
Tel.: 7290075292/7290075290

iQor Global Services India Pvt Ltd.
Unit No:20, 5th Floor, Plot No:D-6,
Wave Silver Tower,
Sector-18, Noida 201301
Tel.: 7290072157/ 7290072156

[redacted]

Aforeserve.com Ltd.

S.No.	State	District		City
		DIBRUGARH	29.	DIBRUGARH
		KAMRUP	30.	DISPUR
		KAMRUP	31.	GUWAHATI
		JORHAT	32.	JORHAT
		KAMRUP	33.	MALIGAON
		NAGAON	34.	NAGAON
		CHACHER	35.	SILCHAR
		SONITPUR	36.	TEZPUR
		TINSUKIA	37.	TINSUKIA
4.	BIHAR	BHAGALPUR	38.	BHAGALPUR
		PATNA	39.	DANAPUR CANTT
		GAYA	40.	GAYA
		HAJIPUR (VAISHALI)	41.	HAJIPUR
		MUZAFFARPUR	42.	MUZAFFARPUR
		PATNA	43.	PATNA
		PATNA	44.	PATNA CITY
		EAST CHAMPARAN (MOTIHARI)	45.	RAXAUL
5.	CHANDIGARH	CHANDIGARH	46.	CHANDIGARH
		CHANDIGARH	47.	MANIMAJRA
6.	CHHATTISGARH	DURG	48.	BHILAI
		BILASPUR	49.	BILASPUR
		DURG	50.	DURG
		KORBA	51.	KORBA (CHHATTISGARH)
		RAIPUR	52.	RAIPUR
7.	DADRA & NAGAR HAVELI	DADRA & NAGAR HAVELI	53.	DADRA
		DADRA & NAGAR HAVELI	54.	SILVASSA
8.	DAMAN & DIU	DAMAN	55.	DAMAN

List of Cities Covered With Free On-site E-waste Pick up and Recycling Services (for Bulk Consumers)

S.No.	State	District		City
1.	ANDHRA PRADESH	HYDERABAD	1.	BOLLARAM
		CUDDAPAH	2.	CUDDAPAH
		GUNTUR	3.	GUNTUR
		HYDERABAD	4.	HABSIGUDA
		HYDERABAD	5.	HAKIMPET
		HYDERABAD	6.	HYDERABAD
		HYDERABAD	7.	JEDIMETTLA
		EAST GODAWARI	8.	KAKINADA
		HYDERABAD	9.	KUKATPALLY
		KURNOOL	10.	KURNOOL
		MEDAK	11.	MEDAK
		RANGA REDDY	12.	MEDCHAL
		NELLORE	13.	NELLORE
		MEDAK	14.	PATANCHERU
		EAST GODAWARI	15.	RAJAHMUNDRY
		MEDAK	16.	RAMACHANDRAPURI
		KARIMNAGAR	17.	RAMAGUNDAM
		HYDERABAD	18.	SECUNDERABAD
		GUNTUR	19.	TENALI
		CHITTOOR	20.	TIRUPATI
		KRISHNA	21.	VIJAYAWADA
		VISAKHAPATNAM	22.	VISAKHAPATNAM
		VISAKHAPATNAM	23.	VIZAG
		VISAKHAPATNAM	24.	WALTAIR
		MEDAK	25.	ZAHIRABAD
2.	ARUNACHAL PRADESH	PAPUMPARE	26.	ITANAGAR
3.	ASSAM	BONGAIGAON	27.	BONGAIGAON
		KAMRUP	28.	BORJHAR

S.No.	State	District		City
		AHMEDABAD	89.	BAWLA
		BHARUCH	90.	BHARUCH
		BHAVNAGAR	91.	BHAVNAGAR
		VALSAD	92.	BHILAD
		AHMEDABAD	93.	CHANGODAR
		AHMEDABAD	94.	CHATTRAL
		AHMEDABAD	95.	DHOLKA
		BARODA	96.	FERTILIZERNAGAR
		KACHCHH	97.	GANDHIDHAM
		GANDHINAGAR	98.	GANDHINAGAR
		RAJKOT	99.	GONDAL
		SURAT	100.	HAJIRA
		PANCHMAHALS	101.	HALOL
		JAMNAGAR	102.	JAMNAGAR
		JUNAGARH	103.	JUNAGARH
		MAHESANA	104.	KADI
		SURAT	105.	KADODRA
		GANDHINAGAR	106.	KALOL
		KACHCHH	107.	KANDLA PORT
		KHEDA	108.	KARAMSAD
		BARODA	109.	MAKARPURA
		BARODA	110.	MANJUSAR
		MEHSANA	111.	MEHSANA
		AHMEDABAD	112.	MORAIYA
		RAJKOT	113.	MORVI
		KACHCHH	114.	MUNDRA
		KHEDA	115.	NADIAD
		AHMEDABAD	116.	NAROL
		RAJKOT	117.	NAVAGAM
		NAVSARI	118.	NAVSARI
		BHARUCH	119.	PANOLI
		VALSAD	120.	PARDA
		VALSAD	121.	PARDI
		BARODA	122.	POR

S.No.	State	District		City
9.	DELHI	DELHI	56.	DELHI
		DELHI	57.	NAJAFGARH
		DELHI	58.	NARELA
		DELHI	59.	NEW DELHI
10.	GOA	NORTH GOA	60.	BICHOLIM
		NORTH GOA	61.	CALANGUTE
		NORTH GOA	62.	CORLIM
		SOUTH GOA	63.	DABOLIM
		NORTH GOA	64.	DICHOLI
		NORTH & SOUTH GOA	65.	GOA
		SOUTH GOA	66.	MAJORDA
		NORTH GOA	67.	MAPUSA
		SOUTH GOA	68.	MARGOA
		NORTH GOA	69.	MARMAGAO
		NORTH GOA	70.	PANAJI
		NORTH GOA	71.	PANJIM
		NORTH GOA	72.	PERNEM
		NORTH GOA	73.	PONDA
		SOUTH GOA	74.	QUEPEM
		SOUTH GOA	75.	SANGUEM
		NORTH GOA	76.	VALPOI
		SOUTH GOA	77.	VASCO DE GAMA
		SOUTH GOA	78.	VERNA
		SOUTH GOA	79.	ZUARINAGAR
11.	GUJARAT	KACHCHH	80.	ADIPUR
		AHMEDABAD	81.	AHMEDABAD
		ANAND	82.	ANAND
		KACHCHH	83.	ANJAR
		BHARUCH	84.	ANKLESHWAR
		GANDHINAGAR	85.	ASLALI
		VALSAD	86.	ATUL
		BARODA	87.	BAJWA
		BARODA	88.	BARODA

S.No.	State	District	City
		RAJKOT	123. RAJKOT
		GANDHINAGAR	124. RAKANPUR
		BARODA	125. RANIA
		SURAT	126. SACHIN
		AHMEDABAD	127. SANAND
		KACHCHH	128. SANGHIPURAM
		VALSAD	129. SARIGAM
		AHMEDABAD	130. SARKHEJ
		AMRELI	131. SAVAR KUNDLA
		RAJKOT	132. SHAPAR
		SURAT	133. SURAT
		SURENDRANAGAR	134. SURENDRANAGAR
		VALSAD	135. UMERGAON
		BARODA	136. VADODARA
		KHEDA	137. VALLABH VIDYA NAGAR
		VALSAD	138. VALSAD
		VALSAD	139. VAPI
		AHMEDABAD	140. VATWA
		AHMEDABAD	141. VEJLAPUR
		KHEDA	142. VITHAL UDYOGNAGA
		SURENDRANAGAR	143. WADHWAN
		BARODA	144. WAGHODIA
12.	HARYANA	AMBALA	145. AMBALA
		JHAJJAR	146. BAHADURGARH
		FARIDABAD	147. BALLABGARH
		REWARI	148. BAWAL
		BHIWANI	149. BHIWANI
		REWARI	150. DHARUHERA
		GURGAON	151. DUNDAHERA
		GURGAON	152. ELECTRONIC CITY
		FARIDABAD	153. FARIDABAD
		GURGAON	154. GURGAON
		HISSAR	155. HANSI

S.No.	State	District	City
		HISSAR	156. HISSAR
		YAMUNANAGAR	157. JAGADHARI
		JHAJJAR	158. JHAJJAR
		JIND	159. JIND
		AMBALA	160. KALKA
		KARNAL	161. KARNAL
		JHAJJAR	162. KASSAR
		SONIPAT	163. KUNDLI
		KURUKSHETRA (THANESAR)	164. KURUKSHETRA
		ROHTAK	165. MAHEM
		GURGAON	166. MANESAR
		FARIDABAD	167. PALWAL
		PANCHKULA	168. PANCHKULA
		PANIPAT	169. PANIPAT
		AMBALA	170. PINJORE
		SONIPAT	171. RAI
		REWARI	172. REWARI
		ROHTAK	173. ROHTAK
		PANIPAT	174. SAMALKHA
		KURUKSHETRA (THANESAR)	175. SHAHABAD
		GURGAON	176. SOHNA
		SONIPAT	177. SONIPAT
		YAMUNANAGAR	178. YAMUNANAGAR
13.	HIMACHAL PRADESH	UNA	179. AMB
		SOLAN	180. BADDI
		SOLAN	181. BARUTIWALA
		SOLAN	182. DHARAMPUR
		SIRMOR (NAHAN)	183. KALA AMB
		SIRMOR (NAHAN)	184. NAHAN
		SOLAN	185. PARWANOO
		SIRMOR (NAHAN)	186. PONTASAHIB
		SHIMLA	187. SHIMLA

S.No.	State	District	City
		MYSORE	220. MYSORE
		BANGALORE	221. NEELMANGLA
		BANGALORE	222. PEENYA
		TUMKUR	223. TUMKUR
		UDUPI	224. UDUPI
		BANGALORE	225. WHITEFIELD
		BANGALORE	226. YELHANKA
17.	KERALA	ALLEPPY	227. ALLEPPY
		ERNAKULAM	228. ALUVA
		KOTTAYAM	229. ATTUMANNUR
		KOZHIKODE (CALICUT)	230. CALICUT
		KOTTAYAM	231. CHANGANNASERRY
		ERNAKULAM	232. COCHIN
		ERNAKULAM	233. EDAPALLY
		ERNAKULAM	234. ERNAKULAM
		KOTTAYAM	235. ETTAMANUR
		THRISSUR (TRICHUR)	236. GURUVAYUR
		ERNAKULAM	237. KALMASERRY
		CANNANORE (KANNUR)	238. KANNUR
		ERNAKULAM	239. KOCHI
		QUILON (KOLLAM)	240. KOLLAM
		KOTTAYAM	241. KOTTAYAM
		KOZHIKODE (CALICUT)	242. KOZHIKODE
		QUILON (KOLLAM)	243. OCHIRA
		KOTTAYAM	244. PALA
		PALAKKAD	245. PALAKKAD
		PALAKKAD	246. PALGHAT
		QUILON (KOLLAM)	247. QUILON
		QUILON (KOLLAM)	248. THANGASSERY
		TRIVANDRUM	249. THIRUVANTHAPURAI

S.No:	State	District	City
		SOLAN	188. SOLAN
		UNA	189. UNA
14.	JAMMU & KASHMIR	JAMMU	190. JAMMU
		SRINAGAR	191. SRINAGAR
15.	JHARKHAND	EAST SINGHBHUM	192. ADITYAPUR
		EAST SINGHBHUM	193. BAHARAGORA
		BOKARO (CHAS)	194. BOKARO
		BOKARO (CHAS)	195. BOKARO STEEL CITY
		EAST SINGHBHUM	196. CHANDIL
		BOKARO (CHAS)	197. CHAS
		DHANBAD	198. DHANBAD
		EAST SINGHBHUM	199. JAMSHEDPUR
		DHANBAD	200. JHARIA
		RANCHI	201. RANCHI
		EAST SINGHBHUM	202. TATANAGAR
16.	KARNATAKA	BANGALORE	203. ATTIBELE
		BANGALORE	204. BANGALORE
		BELGAUM	205. BELGAUM
		BANGALORE	206. BIDADI
		BANGALORE	207. BOMMASANDRA
		DAVANAGERE	208. DAVANAGERE
		DHARWAD	209. DHARWAD
		BANGALORE	210. DODDABALLARPUR
		BANGALORE	211. ELECTRONIC CITY
		BANGALORE	212. HOSKOTE
		BELLARY	213. HOSPET
		DHARWAD	214. HUBLI
		BANGALORE	215. JIGNI
		BANGALORE	216. KUMBALGODU
		BANGALORE	217. MADIVALA
		DAKSHIN KANNAD	218. MANGALORE
		UDUPI	219. MANIPAL

S.No.	State	District	City
		BHANDARA	282. BHANDARA
		MUMBAI	283. BHANDUP
		THANE	284. BHAYANDHAR
		PUNE	285. BHIGWAN
		THANE	286. BHIWANDI
		PUNE	287. BHOR
		THANE	288. BOISAR
		MUMBAI	289. BOMBAY
		NAGPUR	290. BUTTIBORI
		PUNE	291. CHAKAN
		CHANDRAPUR	292. CHANDRAPUR
		AURANGABAD	293. CHIKALTHANA
		PUNE	294. CHINCHWAD
		NASIK	295. DEVLALI
		THANE	296. DHANU ROAD
		THANE	297. DOMBIVILI
		PUNE	298. GHORE BHUDRUK
		PUNE	299. HADAPSAR
		KOLHAPUR	300. HATKALANGDA
		KOLHAPUR	301. ICHALKARANJI
		KOLHAPUR	302. JAISINGHPUR
		JALGAON	303. JALGAON
		JALNA	304. JALNA
		PUNE	305. JEJURI
		RAIGAD	306. JNPT
		MUMBAI	307. KALAMBOLI
		NAGPUR	308. KALMESHWAR
		THANE	309. KALWA
		THANE	310. KALYAN
		RAIGAD	311. KARJAT
		PUNE	312. KATREJ
		PUNE	313. KHADKI
		THANE	314. KHAPOLI
		AHMEDNAGAR	315. KHEDGAON

S.No.	State	District	City
		THRISSUR (TRICHUR)	250. THRISSUR
		PATHANAMTHITTA	251. TIRUVALLA
		THRISSUR (TRICHUR)	252. TRICHUR
		TRIVANDRUM	253. TRIVANDRUM
18.	MADHYA PRADESH	BHOPAL	254. BHOPAL
		DEWAS	255. DEWAS
		GWALIOR	256. GWALIOR
		INDORE	257. INDORE
		JABALPUR	258. JABALPUR
		BHIND	259. MALANPUR
		RAISEN	260. MANDIDEEP
		INDORE	261. MHOW
		DHAR	262. PITHAMPUR
		RATLAM	263. RATLAM
		REWA	264. REWA
		DHAR	265. SAGOREKUTI
		SATNA	266. SATNA
		UJJAIN	267. UJJAIN
19.	MAHARASHTRA	AHMEDNAGAR	268. AHMEDNAGAR
		THANE	269. AIROLI
		AKOLA	270. AKOLA
		PUNE	271. AKURDI
		PUNE	272. ALANDI
		RAIGAD	273. ALIBAGH
		AMARAVATI	274. AMARAVATI
		MUMBAI	275. AMBERNATH
		THANE	276. ASANGAON
		AURANGABAD	277. AURANGABAD
		THANE	278. BADLAPUR
		AHMEDNAGAR	279. BAHALWANI
		PUNE	280. BARAMATI
		THANE	281. BELAPUR

S.No.	State	District	City
		PUNE	350. RANJANGAON
		RAIGAD	351. RASAYANI
		RAIGAD	352. ROHA
		PUNE	353. SANASWADI
		SANGLI	354. SANGLI
		PUNE	355. SASWAD
		SATARA	356. SATARA
		THANE	357. SHAHPUR
		PUNE	358. SHINDEWADI
		KOLHAPUR	359. SHIROLI
		PUNE	360. SHIRVAL
		NASIK	361. SINNAR
		SOLAPUR	362. SOLAPUR
		PUNE	363. TALEGAON
		NAVI MUMBAI	364. TALOJA
		THANE	365. TARAPUR
		PUNE	366. TATAHWADE
		THANE	367. THANE
		THANE	368. ULHAS NAGAR
		RAIGAD	369. URAN
		PUNE	370. URLI KANCHAN
		THANE	371. VASAI
		NAVI MUMBAI	372. VASHI
		THANE	373. WADA
		NAGPUR	374. WADI
		PUNE	375. WAGHOLI
		THANE	376. WAGLE
		AURANGABAD	377. WALUJ
		WARDHA	378. WARDHA
20.	MANIPUR	IMPHAL	379. IMPHAL
21.	MEGHALAYA	EAST KHASI HILL	380. SHILONG
22.	MIZORAM	AIZWAL	381. AIZWAL
23.	NAGALAND	DIMAPUR	382. DIMAPUR

S.No.	State	District	City
		KOLHAPUR	316. KOLHAPUR
		MUMBAI	317. KOPARKHAIRNE
		PUNE	318. KURKUMBH
		PUNE	319. LONAVALA
		PUNE	320. LONI
		RAIGAD	321. MAHAD
		MUMBAI	322. MAHAPE
		THANE	323. MIRA ROAD
		SANGLI	324. MIRAJ
		PUNE	325. MULSHI
		MUMBAI	326. MUMBAI
		THANE	327. MURBAD
		RAIGAD	328. NAGOTHANA
		NAGPUR	329. NAGPUR
		THANE	330. NAIGAON
		THANE	331. NALA SOPARA
		NASIK	332. NASIK
		RAIGAD	333. NAVASHEVA
		THANE	334. NERUL
		MUMBAI	335. NEW BOMBAY
		NASIK	336. OJHAR
		THANE	337. PALGHAR
		NASIK	338. PALSE
		RAIGAD	339. PANVEL
		RAIGAD	340. PATALGANGA
		RAIGAD	341. PEN
		AURANGABAD	342. PENTHAN
		PUNE	343. PHURSUNGHI
		PUNE	344. PIMPRI
		PUNE	345. PIRANGUT
		PUNE	346. POONA
		PUNE	347. PUNE
		MUMBAI	348. RABALE
		RAIGAD	349. RAIGAD

S.No.	State	District	City
		(RUPNAGAR)	
		S.A.S. NAGAR	414. S.A.S NAGAR
		LUDHIANA	415. SANEWAL
		SANGRUR	416. SANGRUR
		GURDASPUR	417. SARNA
		GURDASPUR	418. SUJANPUR
		S.A.S. NAGAR	419. ZIRAKPUR
27.	RAJASTHAN	AJMER	420. AJMER
		ALWAR	421. ALWAR
		BHARATPUR	422. BHARATPUR
		BHILWARA	423. BHILWARA
		ALWAR	424. BHIWADI
		BIKANER	425. BIKANER
		BIKANER	426. GANGASAHAR
		JAIPUR	427. JAIPUR
		JODHPUR	428. JODHPUR
		KOTA	429. KOTA
		ALWAR	430. NEEMRANA
		CHITTORGARH	431. RAWAT BHATA
		JAIPUR	432. SANGANER
		SIKAR	433. SIKAR
		UDAIPUR	434. UDAIPUR
28.	SIKKIM	EAST SIKKIM	435. GANGTOK
		EAST SIKKIM	436. RANGPOO
29.	TAMIL NADU	CHENNAI	437. ALANDUR
		CHENGALPATTU	438. AMBATTUR
		VELLORE	439. AMBUR
		CHENGALPATTU	440. AVADI
		COIMBATORE	441. AVINASHI
		PERIYAR (ERODE)	442. BHAVANI
		CHENNAI	443. CHENNAI
		COIMBATORE	444. COIMBATORE
		NILGIRIS	445. COONOOR

S.No.	State	District	City
24.	ORISSA	BALASORE (BALESWAR)	383. BALASORE
		GANJAM	384. BERHAMPUR
		KHURDA	385. BHUBANESHWAR
		CUTTACK	386. CUTTACK
		SAMBALPUR	387. HIRAKUD
		SUNDARGARH	388. ROURKELA
		SAMBALPUR	389. SAMBALPUR
25.	PONDICHERRY	PONDICHERRY	390. PONDICHERRY
		PONDICHERRY	391. PUDDUCHERRY
26.	PUNJAB	AMRITSAR	392. AMRITSAR
		SANGRUR	393. BARNALA
		BHATINDA	394. BHATINDA
		S.A.S. NAGAR	395. DERABASI
		JALANDHAR	396. GORAYA
		HOSHIARPUR	397. HOSHIARPUR
		JALANDHAR	398. JALANDHAR
		KAPURTHALA	399. KAPURTHALA
		KAPURTHALA	400. KHAJURLA
		S.A.S. NAGAR	401. LALRU
		LUDHIANA	402. LUDHIANA
		GURDASPUR	403. MADHOPUR
		SANGRUR	404. MALERKOTLA
		MOGA	405. MOGA
		S.A.S. NAGAR	406. MOHALI
		PATIALA	407. NABHA
		GURDASPUR	408. PATHANKOT
		PATIALA	409. PATIALA
		KAPURTHALA	410. PHAGWARA
		PATIALA	411. RAJPURA
		ROPAR (RUPNAGAR)	412. ROPAR
		ROPAR	413. RUPNAGAR

S.No.	State	District	City
		VELLORE	480. VELLORE
		KARUR	481. VELUR
30.	TRIPURA	WEST TRIPURA	482. AGARTALA
31.	UTTAR PRADESH	AGRA	483. AGRA
		ALIGARH	484. ALIGARH
		ALLAHABAD	485. ALLAHABAD
		ALLAHABAD	486. BAMRAULI
		VARANASI	487. BANARAS
		BAREILLY	488. BAREILLY
		BHADOHI	489. BHADOHI
		GHAZIABAD	490. CHIKAMBARPUR
		GHAZIABAD	491. DADRI
		MEERUT	492. DAURALA
		SAHARANPUR	493. DEOBAND
		GAUTAM BUDH NAGAR	494. ELECTRONIC CITY (NDA)
		FAIZABAD	495. FAIZABAD
		AGRA	496. FATEHPUR SIKRI
		FIROZABAD	497. FIROZABAD
		MORADABAD	498. GAJRAULA
		GAUTAM BUDH NAGAR	499. GAUTAM BUDH NAGAR
		GHAZIABAD	500. GHAZIABAD
		GORAKHPUR	501. GORAKHPUR
		GAUTAM BUDH NAGAR	502. GREATER NOIDA
		HATHRAS	503. HATHRAS
		SULTANPUR	504. JAGDISHPUR
		KANPUR	505. JAJMAU
		ETAH	506. JALESAR
		JHANSI	507. JHANSI
		GHAZIABAD	508. JINDAL NAGAR
		KANPUR	509. KANPUR
		GAUTAM BUDH	510. KASNA

S.No.	State	District		City
		CUDDALORE	446.	CUDDALORE
		CHENNAI	447.	ENNORE
		PERIYAR (ERODE)	448.	ERODE
		CHENGALPATTU	449.	GUINDY
		TIRUVALLUR	450.	GUMMUDIPOONDI
		KRISHNAGIRI	451.	HOSUR
		KANCHIPURAM	452.	KANCHIPURAM
		KANCHIPURAM	453.	KARAPAKKAM
		KARUR	454.	KARUR
		PERIYAR (ERODE)	455.	KOMARAPALYAM
		THANJAVUR	456.	KUMBAKONAM
		CHENGALPATTU	457.	MADHAVARAM
		CHENNAI	458.	MADRAS
		MADURAI	459.	MADURAI
		CHENGALPATTU	460.	MARAI MALAI NAGAR
		NILGIRIS	461.	NILGIRIS
		NILGIRIS	462.	OOTACAMANDU
		NILGIRIS	463.	OOTY
		COIMBATORE	464.	POLLACHI
		CHENGALPATTU	465.	POONAMALLEE
		KARUR	466.	PULIYUR
		VELLORE	467.	RANIPET
		SALEM	468.	SALEM
		VIRUDUNAGAR	469.	SIVAKASI
		CHENGALPATTU	470.	SRIPERUMBUDUR
		CHENGALPATTU	471.	TAMBARAM
		TIRUVALLUR	472.	THIRUVETTIYUR
		THRIVILLUR	473.	THRIVILLUR
		TRICHY	474.	TIRUCHIRAPALLI
		COIMBATORE	475.	TIRUPUR
		TRICHY	476.	TRICHY
		TUTICORIN	477.	TUTICORIN
		NILGIRIS	478.	UDAGAMANDAL
		CHENGALPATTU	479.	VELACHERI

S.No.	State	District	City
		UNNAO	540. UNNAO
		VARANASI	541. VARANASI
		MATHURA	542. VRINDAVAN
32.	UTTARAKHAND	DEHRADUN	543. DEHRADUN
		NAINITAL	544. HALDWANI
		HARIDWAR	545. HARIDWAR
		UDHAM SINGH NAGAR	546. KASHIPUR
		NAINITAL	547. LAL KUAN
		NAINITAL	548. PANTNAGAR
		DEHRADUN	549. RISHIKESH
		HARIDWAR	550. ROORKEE
		UDHAM SINGH NAGAR	551. RUDRAPUR
33.	WEST BENGAL	BURDWAN	552. ASANSOL
		DARJEELING	553. BAGDOGRA
		MURSHIDABAD (BAHRANPUR)	554. BERHAMPORE
		BURDWAN	555. BURDWAN
		HOWRAH	556. CALCUTTA
		HOWRAH	557. DANKUNI
		BURDWAN	558. DURGAPUR
		HOOGLY	559. HOOGLY
		HOWRAH	560. HOWRAH
		JALPAIGURI	561. JALPAIGURI
		MIDNAPUR	562. KHARAGPUR
		HOWRAH	563. KOLKATTA
		MALDA	564. MALDA
		MURSHIDABAD (BAHRANPUR)	565. MURSHIDABAD
		NADIA (KRISHNA NAGAR)	566. SHANTIPUR
		DARJEELING	567. SILIGURI

S.No.	State	District	City
		NAGAR	
		MATHURA	511. KOSI KALAN
		LUCKNOW	512. LUCKNOW
		GONDA	513. MANKAPUR
		MATHURA	514. MATHURA
		MAUNATH BHANJAN	515. MAU
		MAUNATH BHANJAN	516. MAUNATH BHANJAN
		MEERUT	517. MAWANA
		MEERUT	518. MEERUT
		GHAZIABAD	519. MODINAGAR
		RAMPUR	520. MODIPUR
		MEERUT	521. MODIPURAM
		GHAZIABAD	522. MOHANNAGAR
		MORADABAD	523. MORADABAD
		CHANDAULI	524. MUGHAL SARAI
		GHAZIABAD	525. MURAD NAGAR
		MUZAFFARNAGAR	526. MUZAFFARNAGAR
		ALLAHABAD	527. NAINI
		GAUTAM BUDH NAGAR	528. NOIDA
		KANPUR	529. PANKI
		RAI BAREILLY	530. RAI BAREILLY
		RAMPUR	531. RAMPUR
		SONEBHADRA	532. RENUKOOT
		SAHARANPUR	533. SAHARANPUR
		GHAZIABAD	534. SAHIBABAD
		HATHRAS	535. SASNI
		SHAHJAHANPUR	536. SHAHJAHANPUR
		UNNAO	537. SHUKLAGUNJ
		BULANDSHAHAR	538. SIKANDRABAD
		GAUTAM BUDH NAGAR	539. SURAJPUR

PLAN FOR E-WASTE AWARENESS (2017-18)

HP believes that participation and responsiveness of end users of electrical and electronic equipment (EEE) is critical for effectiveness of our above mentioned take back and collection programs. However the Indian consumers are not aware of their responsibility. The biggest challenge we face with regard to establishment of a sustainable model for e-waste management is that consumers do not fully understand the implications of their decision while handing over end-of-life EEE to scrap collectors that in turn lands up for backyard recycling causing harm to environment and human health. A very small section of consumers who are aware and environmentally conscious, have little information on the alternate channels to dispose their e-waste.

HP shall continue to drive its efforts to generate awareness across wide section of population with the ultimate objective of linking them with the formal, producer-linked recycling programs. Based on nearly four years of experience of driving awareness initiatives HP has concluded that we could be more effective with our messaging if we join hands with other Producers. To take forward this plan, **HP has signed a Memorandum of Understanding (MoU) with Lenovo, Microsoft, Apple and Dell** to collaborate on e-waste awareness program (Refer to **ANNEXURE I** for **Copy of MoU between participating brands**).

The total estimated budget for the joint awareness program is Rs 1 Crore. Each participating brand will contribute an equal share of the budget. HP's contribution to this joint budget will be Rs 20 Lakh. This budget is part of the total estimated budget for awareness as indicated in point 7 of Form 1. The balance amount shall be earmarked for HP's own awareness initiatives.

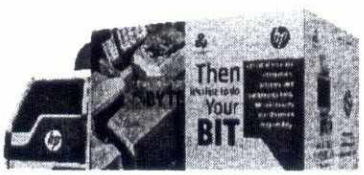
The **awareness plan** has been divided into two components, each detailed below:

A. JOINT AWARENESS PLAN [with other Producers]

A combination of these activities would be planned in different geographies spread across the country, based on its need and relevance. Many of the activities would be implemented through local partners.

- **Activities with School/ College/ Other Educational institutions**
  The millennials are the growing users of EEE as well as will be the future decision makers with respect to purchase and disposal of EEE. We also feel that child-to-child is the most effective learning approach that can influence a change within family as well as larger community. We will jointly plan activities in identified schools aimed at promoting among students responsible recycling. Broadly speaking, we strive to make use of activity based learning, self-discovery methods involving gamification, arts, etc. to engage with student and generate awareness. We intend to engage local NGOs to carry out the activities in the educational institutions. E-waste collection drives would be an integral part of the plan and any collected e-waste would be channeled by the consortium of Producers to an authorized recycler.

- **Road Shows/ EcoDrive**
  A string of activities would be jointly undertaken targeting the community at large. These activities will have the sole objective of raising awareness through organizing collection events. Road shows or mobile collection vans will be organized in earmarked locations including commercial centers, business parks, residential



HP EcoDrive Campaign, 2016

complexes, and so on. Complementing activities such as dissemination of pamphlets or street plays etc. would be planned during the event.

- **Corporate Engagement**
  The objective of these initiatives will be to engage various enterprises and promote responsible recycling, including among their employees, through deployment of collection bins, collection events, etc.

- **Retail/Repair Stores Awareness Program**
  Significant number of used EEE land up in small repair shops across the country. These shops have little awareness about e-waste. By engaging with this segment, we aim to educate them on hazards of improper e-waste management and inform them on alternate formal channels. We expect these shops to take responsibility of future engaging with their other shops and channel their e-waste through our program to an authorized recycler. We plan to work with local trusted NGOs in execution of this program across major cities (known as being repair hubs).

- **Engagement with Informal Waste Collectors**
  As already indicated, a significant volume of e-waste find its way to the unauthorized/ illegal recyclers through the network of waste collectors. We believe that by engaging with the waste collectors we can, to some extent, check the flow of e-waste to illegal operators. We hence plan to pilot some activities in select cities across India with the twin objective: one, to tap off the flow of e-waste to unauthorized recyclers and plug to formal channels; and two, leverage the outreach and vast network of informal waste collectors (kabadiwalas) to facilitate e-waste collection from households while creating awareness on recycling recycling. These activities will be planned and implemented along with partner organizations.

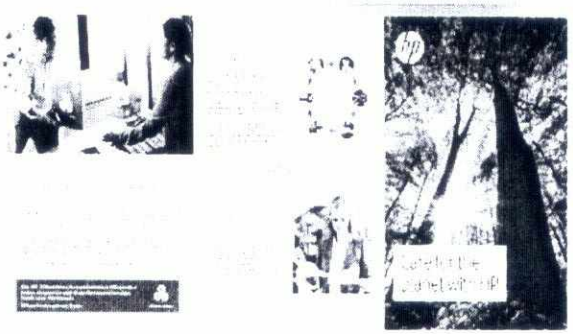
B. INDIVIDUAL AWARENESS PLAN [HP only]

HP will plan its awareness activities targeting aimed at targeting our diverse customer segment. A combination of the following initiatives will be planned with the objective of widest coverage.

- **E-mailers/ Electronic Dissemination Material (EDM)**
  This has been found to be an effective medium to reach out to our vast customer base at the same time; and can be implemented for both – individual as well as bulk consumers. An attractive EDM will be designed that informs customers on how they can responsibly recycle their HP products along with relevant details and URL information. The emailer will be blasted periodically targeting customers that may be in possession of end-of-life HP product. We shall at all times comply with ethical norms for the use of customer data while planning this initiative.

Example of EDM

- **Customer Dossier (Brochures/ other Collaterals)**
  HP has a vast base of bulk consumers. Our assigned sales team (Accounts Managers) are in regular contact with the customers and we shall leverage this relationship to make them aware of their responsibilities under the E-waste Rules 2016 as well as share various end of use/ life options offered by HP

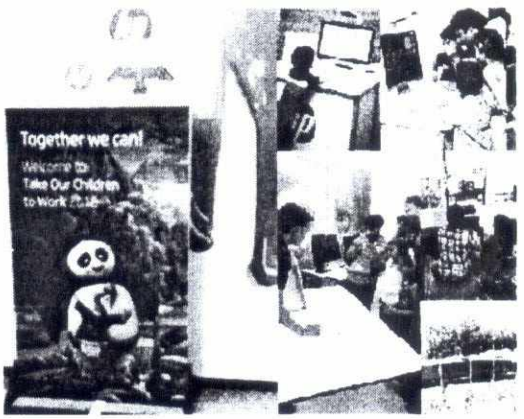


Customer Brochure on Cartridge Recycling

depending on customer's needs. We will use/develop brochures and other collaterals aimed at bulk consumers which can form part of the Products and Services Dossier meant for our customers. These collaterals can also be disseminated at customer/ other events.

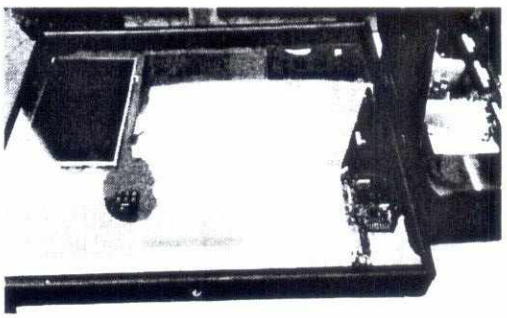
- **Multimedia Displays (Recycling Animation and Videos)**
HP creates customer focused videos on different topics, including environmental sustainability. We have designed short videos and animation clips to generate awareness around closed loop recycling, as well as HP recycling program. These resources can communicate the message on responsible recycling among customers in an extremely engaging way. We will continue to promote our videos and animation around recycling program. Where the available infrastructure permits, these will be played at HP service centers for benefit of our customers visiting these centers.

- **In-store campaigns (Posters/ Leaflets)**
HP will continue to promote recycling among customers through periodic campaigns for example at HP World stores. This can entail deployment of Posters/ tent cards or distribution of leaflets among people walking into the stores. The posters/ leaflets will include information on how customers can responsibly recycle their HP products and other relevant details. We expect a vast outreach, both direct and indirect.



Take our Children to Work Event, 2016

- **E-waste Collection Drive/ Recycling Day**
HP has a vast employee base across the country. We believe that these employees are also an end consumer of EEE as well can serve to spread the message among their own personal contacts. With this objective in mind, we will continue to organize Recycling Day at our various office sites during which activities to generate awareness among employees could be planned, in addition to holding e-waste collection drives. Employees will be encouraged to recycle their personal end of life EEE, not limited to HP brand. Other regular employee events such as "Take our Children to Work" or "*Daan Utsav*" can also be leveraged to promote recycling among our employees as well as their children.

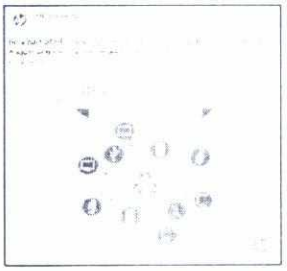


Notebook Recycling Display for Educational Purpose

- **Presentations/ Booth at External Events**
During a given year several conferences and events are organized. These are attended by representatives of other companies who are a suitable target for spreading the message around responsible recycling in companies. HP has found such platform to be useful in generating awareness on e-waste management, where the event topic permits. Such platform have allowed us to directly address the respective Sustainability heads and/or top management who are the decision makers on recycling/ disposal policies. HP shall continue to

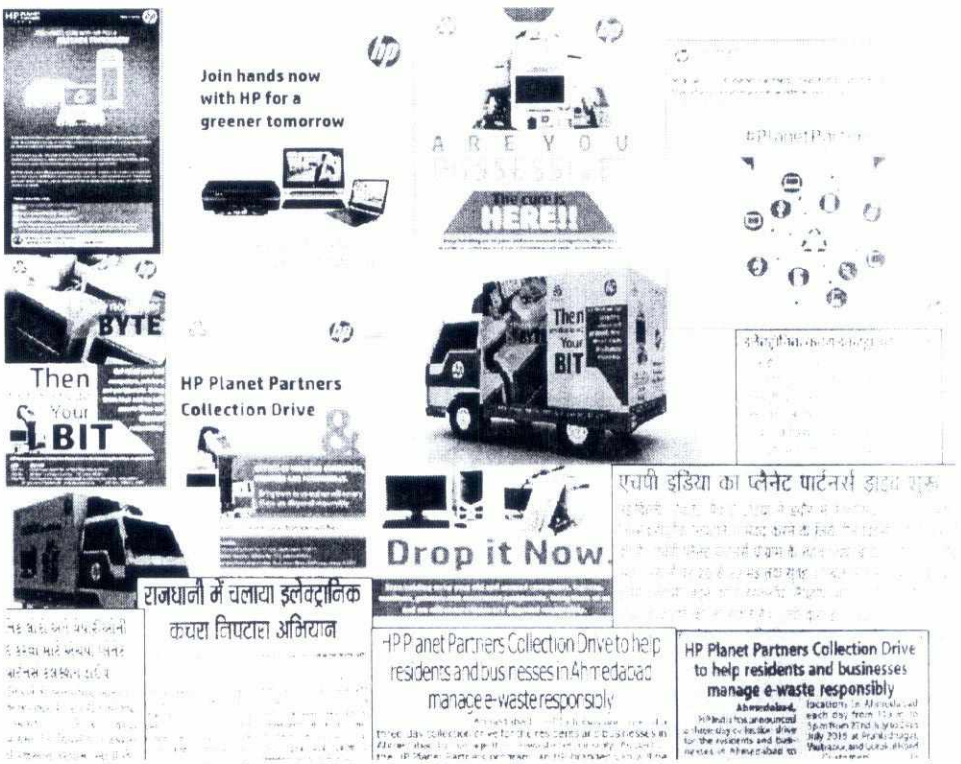
identify such platforms and request speaker's slot and/or space for exhibit. Where feasible, HP may also consider sponsoring events and drive the agenda of such events.

- **Dissemination during Customer/ Channel events**
  Apart from external events, HP has also been organizing events aimed at its channel partners or enterprise customers. These opportunities will also be explored to generate awareness on the need for sound recycling and how customers can avail of HP's solutions.



- **Use of PR/ Media/ Social media to generate awareness**
  HP will continually feed relevant information through media articles and posts on social media with the objective of spreading awareness on need for sound recycling and promoting HP's recycling program. Existing HP pages and handles on social media will be leveraged in most cases.

- **Use of HP Website for Generating Awareness**
  HP places good amount of resources on our website that can be accessed by public. Being an IT company, majority of our customers are well versed with digital technology. We therefore would like to use digital medium to disseminate information



among our customers/ others. This medium allows us to keep our content updated as well as help reduce our environmental footprint. Anyone who is interested in learning more about HP's products and services, including end of life solutions, can visit our website **www.hp.com/environment**

EPR Budget

HP has earmarked its EPR budget for 2017-18 based on its current EPR Plan. The budget allocations may be revised in accordance with future changes in the EPR Plan or on account of developments such as joining a collective compliance scheme (PRO).

Total Estimated Budget for 2017-18: INR 21,25,00,000 (INR 21.25 Crore)*

Estimated Budget for Collection Scheme - Channelisation - Logistics cost - Recycling cost	**INR 20,00,00,000**
Budget for Set-up and handling of e-waste - Collection Points/ Collection Centres	**INR 75,00,000**
Awareness initiatives	**INR 50,00,000**
RoHS Testing	RoHS compliance costs are inbuilt into product design and production. Additional costs associated with RoHS surveillance in India would be borne in accordance with the agreed RoHS Testing and Surveillance Guidelines yet to be issued by CPCB

**Excludes costs associated with maintaining existing collection infrastructure, updates to product documentation, website maintenance, recycling helpline, and other external engagements to promote HP recycling program.*