

## **Extended Producer Responsibility Plans:**

### **Hewlett Packard Enterprise India Private Limited**

HPE was established in 2015 (as part of the separation of Hewlett-Packard Company into two separate entities: HP Inc. and Hewlett-Packard Enterprise Company). HPE is a subsidiary of Hewlett Packard Enterprise Company.

HPE imports and supplies enterprise Information Technology (IT) infrastructure equipment under the Hewlett Packard Enterprise and Aruba brands. HPE does not carry out any manufacturing in India. HPE imports finished products which are supplied to business customers.

HPE products are enterprise servers, data storage and networking infrastructure equipment. HPE understands that these products fall under Category ITEW 1.

HPE sells its products in two ways:

- Direct to the end user;
- To our channel partners (skilled technology vendors) which, in turn, sell to business end users

The paragraphs below explain HPE's plans for taking back and recycling products falling under the ITEW1 Category.

### **Equipment returned by Customers under HPE's Recycling Program**

Hewlett Packard Enterprise ("HPE") arranges and coordinates to take back waste electrical and electronic equipment when a business customer requests and then ensures that the E-waste is channelized to its authorized recycler. HPE also channelizes E-waste from its business operations and facilities to its authorized recycler.

HPE's Recycling Program is currently offered in 65 countries including India. In India, the HPE Recycling Program is designed to operate in all Indian states. However, to date our collections have focused on metropolitan areas or areas close to metropolitan areas. This is because of the nature of HPE's products (enterprise IT infrastructure equipment) and customers (mainly large businesses).

The solution is open to HPE customers for recycling of both HPE and non-HPE equipment, but non-HPE equipment is currently accepted only if (i) the Customer is referred by a Hewlett Packard Enterprise Account Manager, or (ii) the Customer provides proof of purchase (purchase receipt, delivery receipt or tax invoice) of Hewlett Packard Enterprise hardware products. HPE currently sets a minimum collection volume to encourage customers to consolidate equipment for collection. Currently the minimum collection volume is one cubic meter or one pallet size of combined hardware products.

Customers can submit a request for E-Waste collection through HPE's online portal at [www.hpe.com/recycle](http://www.hpe.com/recycle). HPE business and facility managers can also request a collection using the same online portal. First the person requesting a collection must select the country: India. The person requesting a collection must then complete a short form and accept the terms and conditions of the recycling program and then submit the form online. First-time customers will need to register by clicking on "Sign Up". An existing customer can insert its Login ID and Password.

Once the form has been submitted online, HPE's authorized recycler contacts the customer to arrange an appointment for collection of the equipment (HPE's authorized recycler provides both the logistics service and recycling service to HPE). Typically the collection takes place within 5 working days of the form being submitted.

Once the recycler has collected the equipment it transports the equipment to its recycling facility where the equipment is recycled. HPE requires its recycler to recycle products in compliance with all legal requirements (including any permits or consents issued by the SPCBs).

For all recycling activities, HPE has an agreement with the duly authorized recycler: TES-AMM (India) Private Limited

## **Defective Products and Upgrades**

If equipment supplied by HPE is defective then HPE will either replace the product or alternatively HPE or one of its repair partners will repair the equipment. In addition if customers wish to upgrade the equipment then HPE will supply new equipment and will frequently agree with the customer to take the old equipment. This might take place as part of a trade-in or buy-back deal.

Where equipment is replaced, repaired or upgraded, HPE or its authorized service providers take back the original equipment or parts and return them to one of HPE's distribution hubs listed below. If the equipment or parts cannot be repaired or have no reuse value, HPE arranges for that equipment or those parts to be collected by HPE's authorized recycler and recycled.

## **Equipment from HPE's own business facilities and operations**

Any IT equipment used by HPE in its own business facilities and operations is directed at end of life to HPE's authorized recycler.

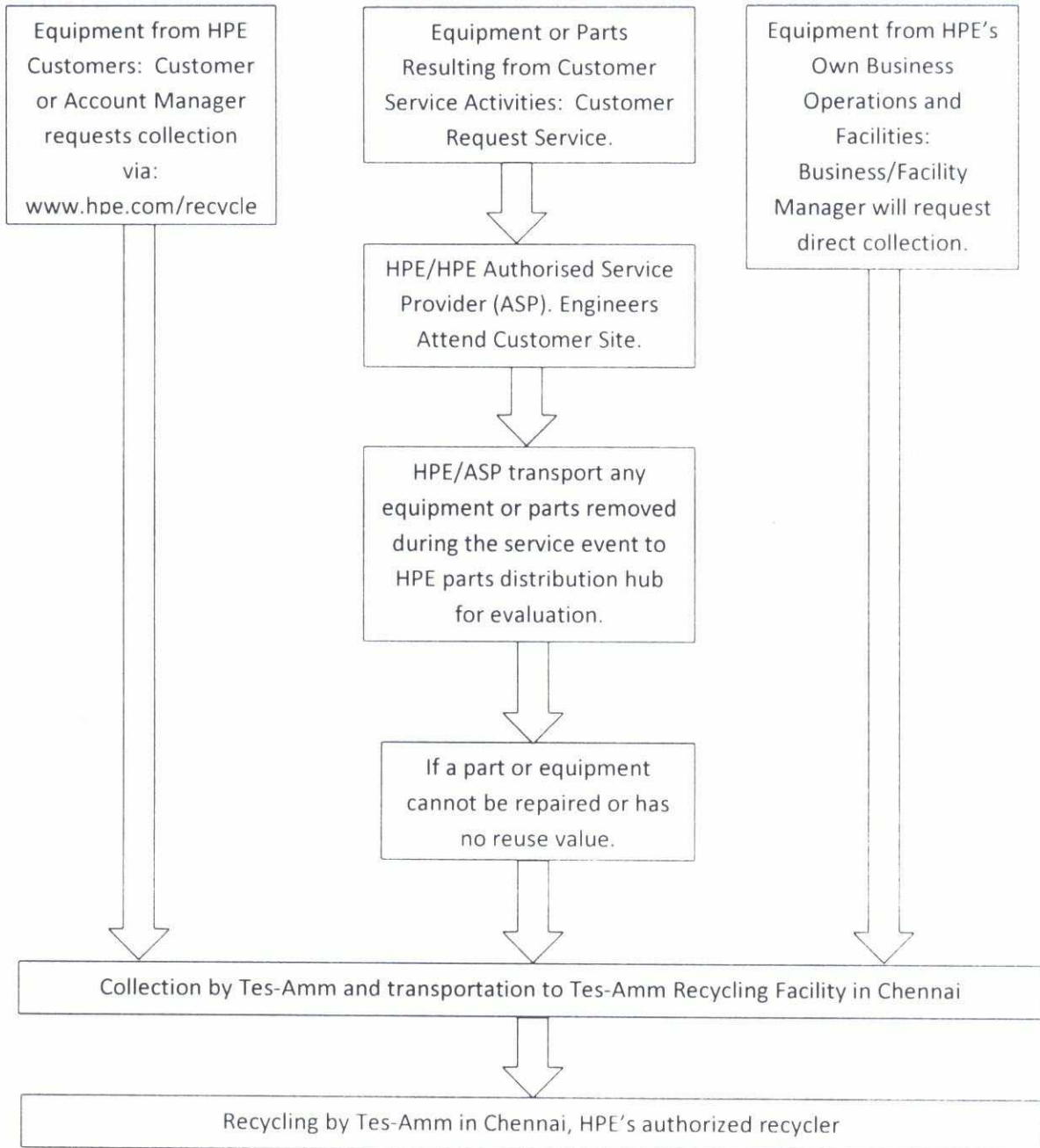
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### **Details of buy back scheme**

The Buy-back deals or Trade-in programs are very dynamic in nature and change frequently depending upon the needs of business customers and HPE business.

Buy-back deals or Trade-in programs works basically as follows. If business customers wish to upgrade their old equipment then HPE supplies new equipment and takes back the old equipment. HPE pays a certain amount for the old equipment or discounts a certain amount from the price.

Figure 1: Flow Chart Illustrating HPE's Recycling Program in India



HPE's authorized recycler carries out both the collection (logistics service) and the recycling service that make up HPE's Recycling Program. HPE's Recycling Program works on the basis of direct collection from the site where the waste is generated and transportation to the recycling facility. Therefore HPE's Recycling Program does not rely on dealers or collection centres for the channelization of equipment back to HPE for recycling.

HPE's authorized recycler is:

**TES-AMM (India) Private Limited**

A-18, SIPCOT Industrial Growth Centre,  
Panrutti 'A' Village, Oragadam, Sriperumbudur Taluk,  
Kancheepuram District, Tamilnadu – 631604.

As noted this agreement with our authorized recycler covers both collection and transportation of the E-waste and recycling at the authorized recycler's facility.

**List of HPE's Service Partners.**

Partner Name	Address Details
Progression Infonet (I) Pvt Ltd	Plot No.55, Independent Electronic Modules, Electronic City, Sector-18,Gurgaon-122015
Future Businesstech India Pvt Ltd	#203; 204, Brigade MM Annexe,53; 1, KR Road, Bangalore-560082
Infonet Solutions	No 6/43, Kutty Street, Nungambakkam, Chennai-600034
Microcare Computers Pvt Ltd	101,104-106, Ratna Complex, Behind Image Hospital, Ameerpet, Hyderabad-500073
Pacer Automation Pvt. Ltd	#43; 24, 2nd Cross, Promenade Road, Frazer Town, Bangalore-560005
Precision Infomatic (M) Pvt Ltd	22, 1st Floor, Habibullah Road, T Nagar, Chennai-600017
Quadsel Systems Pvt Ltd	Old #9, New #4, Avenue Road, Shanthi Building, 1st Floor Nungambakkam, Chennai-600034
Skylark Information Technologies Pvt Ltd	Lakshmi House, No 42, Scheme Road, Kaamdhar Nagar, Nungambakkam, Chennai-600034
System Tech	#2, ST House, DN Ramaiah Layout, Palace Guttahalli, Bangalore-560020
Value Point Systems Pvt Ltd	No 66, Opp to Orcale Lexington, St John's Wood Road, Koramangala, Bangalore-560029
Vertex Techno Solutions Pvt Ltd	No. 402, Regency Enclave, No 4, Magrath Road,2nd Floor,Bangalore-560025
Wipro Limited	# 6C, Hyland Industrial Estate, Survey#38, NH 7, Hosur Road Bangalore-560068
Archon Consulting Systems Pvt Ltd	675, 1st Floor, 9th A Main, Old Syndicate Bank Road, Indira Nagar, 1st Stage, Bangalore-560038
Business Automation (I) Pvt Ltd	7-B, Ratlam Kothi, KothiGeeta Bhawan Chowk, Indore-452001
C.I.Infotech Pvt Ltd.	K-33A, Green Park (Main) Basement, New Delhi-110016
Embee Software Pvt.Ltd	INFINITY INFOTECH PARKS LTD (INFINITY BENCHMARK),6TH FLOOR, PLOT-A3, BLOCK-GP, SEC- V, SALT LAKE CITY, SALT LAKE ELECTRONICS COMPLEX,Kolkata-700091
HCL Services Ltd.	Sector - V, Salt Lake City,,Noida-201301
Hitachi Systems Micro Clinic Pvt. Ltd.	E-44/2, Okhla Industrial Area, Phase-II, New Delhi-110020

Microtech Systems	4624/18, Ansari Road, Daryaganj, New Delhi-110002, Land Mark - Delhi Book Store, New Delhi-110002
MM9 & Information Technologies	Plot No - 151, Sector 31, Gurgaon, Raheja Atlatic Society, Gurgaon-122001
Orbit Peripherals Pvt Ltd	1412, Hamkunt Chamber, Nehru Place, New Delhi-110019
PC Solutions PVT .LTD.	A-72/73, FIEE Complex, Okhla Industrial Area, Phase-II, New Delhi-110020
Targus Technologies Pvt. Ltd.	D-5/4, Okhla Industrial Area, Phase-II, New Delhi-110020
TRISITA Marketing (P) Ltd	137, S P Mukherjee Road, 1st Floor, Kolkata, Kolkata-700026
Zest Systems Pvt. Ltd.	52, 1st floor, Old Rajender Nagar, New Delhi-110060
Wizertech Informatics Pvt Ltd	1st Floor, Plot Y5, Block EP, Sector - V, Salt Lake City, Kolkata-700091
Ashtech Infotech pvt Ltd.	Naman Midtown, B Wing, 10th Floor, Senapati Bapat Marg. Elphinstone Road (W), Mumbai - 400013, Mumbai-400013
Concept Information Technologies India Pvt. Ltd.	101, Giridhar Avenue, Opp bigbazar, near city pride, Kothrud, Pune-411038
Dixit Infotech Services Pvt.Ltd.	KITAB MAHAL, 2ND FLOOR, 192, Dr. D.N ROAD FORT, Mumbai-400001
Dot Cad Pvt. Ltd.	41, WHITE HOUSE, PANCHWATI CIRCLE, Ahmedabad-380006
Infobahn Technical Solutions(I) Pvt Ltd.	102- C Twin Arcade, Military Road, Marol, Andheri (East), Mumbai-400059
Kalyani Informix	419, Kaliandas Udyog Bhavan, Near Century Bazar, Prabhadevi, Mumbai-400025
Mascom Electronics Pvt. Ltd.	B-406 Byculla Service Industries, Dadoji Konddeo Marg, Byculla(E), Sussex road, Mumbai-400027
Micropoint Computers Ltd.	17/18, Navketan Industrial estate, Opp. ONIDA House, Mahakali Caves Road, Andheri - East, Mumbai-400093
Micropro Software Solutions Pvt. Ltd.	Rajurkar Bunglow, Zenda Chowk, Dharampeth, Nagpur, Nagpur -440010
Orbit Techsol (W) Pvt. Ltd	Off. No.2& 3, Shivneri, 1st Floor, Opp. P.L. Deshpande Garden, Sinhgad Road, Pune-411030
Orient Technologies Pvt. Ltd.	502, Ackruti Star, Central Road, MIDC, Andheri East, Mumbai-400093
S.K.International	94A, S.K. House, Avval Baug, Dada Saheb Phalke Road, Dadar (E), Mumbai-400014
Shro Systems Private Limited	1184/4, Shrinath Plaza, 1st floor, F.C. Road, Gyaneshwar Paduka Chowk, Shivajinagar, Pune-411005
Vintech Electronic Systems Private	A1-A2, Ushahkal, New Prajakta Co-operative Housing Society, Deep Bunglow Chowk, Model Colony, Shivajinagar, Pune-411016
Newel Infotech pvt. Ltd	64, Janmbhoomi Marg, Parikh mansion, Fort, Mumbai-400001
Datatech Computers Pvt. Ltd.	604, Samruddhi Complex, Opp. Sakar III, Incometax, Ahmedabad-380014
Unique Solutions	502 Pentagon P4, Magarpatta City, Hadapsar, Hadapsar, Pune-411013
Galaxy Office Automation Pvt Ltd	A-23/24, Ambika Towers, Ground Floor, Off Jijamata Road, Nr. Pump House, Andheri (E), Mumbai-400093
Ingenius Technologies Pvt Ltd	307, Laxmi Plaza, Laxmi Industrial Estate, New link road Andheri (west), Mumbai-400053
Pentagon System & Service Pvt Ltd	501, B Wing, Pramukh Plaza, Cardinal Gracious Marg, Chakala, Andheri (E), Mumbai-400099

29 Intensity Global Technologies Pvt Ltd	D-88/2, Okhla, Industrial Area Phase - 1, New Delhi-110020
30 Aforeserve.Com Ltd	Gala No 10,11 Apple Plaza, Senapati Bapat Road, Dadar (West), Mumbai-400023
Sysnet Global Technologies (P) Limited	W-42, Okhla Industrial Area, Phase-2, Delhi-110020

List of HPE's Distribution Hubs referred to in Section 6(a) above.

Warehouse Location	Warehouse Address
Delhi	Hewlett Packard Enterprise Pvt Ltd C/O DHL Supply Chain India PVT LTD A-185, Okhla Phase 1, New Delhi-110020
Mumbai	Hewlett Packard Enterprise Pvt Ltd C/O DHL Supply Chain India PVT LTD Ahuja Silk Mills,44-D, Safed Pool, Andheri Kurla Road, Sakinaka, Andheri (E), Mumbai 400 072
Chennai	Hewlett Packard Enterprise Pvt Ltd C/O DHL Supply Chain India PVT LTD Survey no.400/2C, 400/2A and 389, Kuthambakkam village, Poonamalle Taluk, Thiruvallur Dist, Tamil Nadu 6000124
Bengaluru	Hewlett Packard Enterprise Pvt Ltd C/O DHL Supply Chain India PVT LTD 36/6 Somasandrapalaya, Near KEB Power Station, BegurHobli, Bangalore-560 102
Kolkata	Hewlett Packard Enterprise Pvt Ltd C/O DHL Supply Chain India PVT LTD 71, Christopher Road PS Tangra Kolkata - 700046

### **Details of Collection centres:**

The nature of HPE's business in India is business to business (B2B). The customers for HPE's products (i.e. enterprise IT infrastructure equipment) are mainly large businesses.

HPE Recycling Program is designed to operate in all India states. HPE does not have any collection point/collection centres for interim storage of the WEEE. We arrange take back of WEEE directly from the customer's location to our authorized recycler's facility located in Chennai.

Customers can submit a required form for e-waste collection through HPE's online portal at [www.hpe.com/recycler](http://www.hpe.com/recycler). Once the form is submitted, HPE's authorized recycler contacts the business customer to arrange an appointment for collection of the equipment. HPE's authorized recycler provides both the logistics service and recycling service to HPE. Typically the collection takes place within 5 working days of the form being submitted.

Once the recycler has collected the equipment, it is transported to the recycling facility where the equipment is dismantled and recycled in an environmentally safe manner.

Considering the nature of HPE's business (B2B model) and product category (ITEW1 mainframe), we believe collection point or collection centres would not add to the effectiveness of HPE's take back and recycling program.

### **Whether all states are covered?**

HPE recycling program is designed to operate in all Indian states. However, at present, our e-waste collections have focused on metropolitan areas/areas close to metropolitans, most of our customers are based in these locations.

If there is a business expansion in future, we would make collection from other locations.

### **Awareness Plan**

HPE's nature of business in India is B2B and our customers are mainly large businesses.

E-Waste Recycling is an important part of HPE's global environmental strategy. HPE globally manages the complexity of the return and manages the complexity of the return and recycle of WEEE by partnering with recycling organizations. HPE's Recycling program is currently offered in more than 60 countries including India.

We understand that it is very important to create awareness on the on the benefits of responsible recycling of Electronic and Electrical equipment. Considering the nature of HPE's Business (i. e. B2B) we have chosen to work with large enterprises and businesses to create awareness of e-waste recycling via following ways:

**Direct Engagement with business Costumers:** HPE would primarily inform its customers – which are large business –of its Recycling Program through direct engagement as part of conversations about HPE sales and service offerings and delivery specifications. HPE maintains a dialogue with current customers

and potential customers during which the issue of recycling can be raised. We intend to organize regular trainings for our local sales team, who in-turn will create awareness among the business customers about HPE's Hardware Recycling Program and Buy Back programs. We also intend to send out regular communications to our business customers through EDMs.

**Call Centres:** HPE's call centres that deal with customer enquiries relating to repairs, technology support and other matters have been briefed on the HPE's Recycling Program and provided with information to inform customers of the HPE's Recycling initiatives. The Customer call Centre number is 1800 4258080 and 080 26146007. The customers can also write to us on [HPE.India@hpe.com](mailto:HPE.India@hpe.com)

### **Budget for Extended Producer Responsibility and allied initiatives to create consumer awareness.**

Awareness (Budget allocation for mode of advertisement, publications, number of workshop, location, schedule, type of audience for the workshops, etc.) **INR 15 Lakh**

**Specific Collection Schemes: -**

**INR 1.55 Crore**

**Collection Centres:** - HPE does not have any collection point/collection centres for interim storage of the WEEE.

#### **Channelization (including cost of reverse logistics)**

HPE's authorized recycler provides the reverse logistics services to HPE. This is part of the overall service provided to HPE. The cost for channelization of e-waste from the location of our business customers to the recycler's facility is covered by the cost of the overall service and is accounted for in the cost of specific collection schemes.

#### **Recyclers/Dismantlers**

HPE's authorized recycler provides the dismantling and recycling services to HPE. This is part of the overall service provided to HPE.

**RoHS Testing:** HPE shall budget the cost for RoHS testing surveillance.